

Marion County Mental Health and Substance Abuse Services Capacity Assessment

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Conducted by:



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Executive Summary

In order to comply with a nearly two decades-old consent decree, the City of Indianapolis is planning the development of a \$600 million courthouse and jail complex. This provides the opportunity to reform the entire system in a way that values people over prisons. The goal is to build reforms into the structure itself, so that whomever becomes the next mayor or the next sheriff continues to implement the justice system using 21st Century approaches.

This study is the combined effort of the City of Indianapolis' Office of Public Health and Safety, the Richard M. Fairbanks Foundation, and Community Solutions, Inc. (Community Solutions) to increase understanding of the current community-wide capacity to provide mental health and/or substance abuse services to individuals in Marion County in need of such services. Armed with this information, community leaders can make critical decisions about where to invest resources to have the greatest impact on the availability of treatment services for those in need.

Nearly two-thirds of the organizations that provide mental health and/or substance abuse services in Marion County, IN participated in this study during the summer of 2018, including all large-scale providers. The 29 organizations that completed the survey reported data on 38 unique programs, which are defined as a distinct set of services occurring in a single location or at multiple sites throughout Marion County. Most respondents reported on programs that deliver services in an outpatient setting, while fewer than 10 programs offer services using each of the following three service delivery approaches: inpatient, residential, and recovery housing.

What is clear is that there are thousands of people receiving services each month, and that the most heavily utilized services are delivered outpatient. Across all service delivery approaches (inpatient, outpatient, residential, and recovery housing), and for all service types (mental health, substance abuse, and dual diagnosis) many programs report that they are operating at or below capacity. However, a common refrain in the criminal justice and social services sectors is that there is an inadequate supply of accessible services for those with mental health needs or substance use disorders.

Further exploration is necessary to examine the causes of the apparent contradictory perspectives on capacity between human and social service providers and mental health and substance abuse service providers.

Introduction

“Put people over prisons and futures over jail beds.”

-Mayor Joe Hogsett

Much has been said in recent years about the prominent – and inappropriate – role that jails play in providing mental health services in their local communities. A 2015 article in *The Atlantic* profiled Cook County Jail and highlighted the ways in which “crimes of survival,” such as stealing food or supplies or breaking and entering to find sleeping accommodations, lead to a great number of mentally ill Chicagoans becoming trapped in a cycle of incarceration from which they cannot escape.¹

Similar patterns exist in Indianapolis. According to a December 2016 Indianapolis Business Journal article², approximately \$8 million per year is spent on medication and services for mentally ill Marion County Jail inmates, for whom it is estimated that 85% have substance abuse disorders and 40% have mental illness.

Jails exist to protect public safety, and the best way to reduce taxpayer waste and to improve on overburdened criminal justice system is to ensure that individuals who do not belong in jail are not detained in the first place. Individuals whose “crime” is rooted in their mental illness, substance use, homelessness, trauma, and/or traumatic brain injury and whose medical needs go unaddressed end up cycling through the system, at an enormous personal cost to those individuals and their loved ones and a great financial cost to taxpayers.

In order to comply with a nearly two decades-old consent decree, the City of Indianapolis is planning the development of a \$600 million courthouse and jail complex. This provides the opportunity to reform the entire system in a way that values people over prisons. The goal is to build reforms into the structure itself, so that whomever becomes the next mayor or the next sheriff continues to implement the justice system using 21st Century approaches.

¹ Ford, M. (2015, June 8). America’s Largest Mental Hospital Is a Jail. *The Atlantic*. Retrieved from <https://www.theatlantic.com/politics/archive/2015/06/americas-largest-mental-hospital-is-a-jail/395012/>

² IBJ Staff (2016, December 17). EDITORIAL: Tackling addiction, mental illness. *IBJ*. Retrieved from <https://www.ibj.com/articles/61698-tackling-addiction-mental-illness>

This survey is the combined effort of the City of Indianapolis' Office of Public Health and Safety, the Richard M. Fairbanks Foundation, and Community Solutions, Inc. (Community Solutions) to increase understanding of the current community-wide capacity to provide mental health and/or substance abuse services to individuals in Marion County in need of such services. Armed with this information, community leaders can make critical decisions about where to invest resources to have the greatest impact on the availability of treatment services for those in need.

Methodology

The purpose of the survey was to conduct a census of mental health and substance abuse services in Marion County, Indiana, as available in 2018. The survey instrument was developed collaboratively with the Criminal Justice Innovation Lab at NYU School of Law, the Kern Center for the Science of Healthcare Delivery, Mayo Clinic, Richard M. Fairbanks Foundation, and Community Solutions and conducted electronically, via Survey Monkey, from June through September 2018.

The survey universe was designed to include all mental health and substance abuse providers in Marion County. An initial list of providers was generated through 211 Connect to Help, the Indiana Division of Mental Health and Addiction, the Indiana Chapter of the American Society of Addiction Medicine and web search and included 52 organizations that were deemed likely to provide a component of substance abuse treatment or dual diagnosis treatment for people in Marion County. Community Solutions and partners were able to locate contact information for 49 of the organizations, and each of the organizations for whom contact information was publicly available received a minimum of three email and three phone or voicemail contacts requesting their participation in the survey. A total of 29 of the 49 organizations completed the survey, which reflects a 59% completion rate among organizations that were invited to participate. These 29 organizations completed the survey on behalf of 38 unique programs, which are defined as a distinct set of services occurring in a single location or at multiple sites throughout Marion County.

Once completed, the research team reviewed survey-level data to identify any errors or contradictions in the information provided and followed up with respondents for clarification or correction. In some cases, no response was provided. This report presents descriptive statistics of the survey data, as reported initially in the survey responses or, in some cases, amended for corrective purposes. Individual-level data are confidential. The framework of the survey instrument is included in the appendix.

Limitations

The goal of this study was to find out detailed information about the type and availability of services for substance abuse and mental health disorders in Marion County. Thus, all providers were asked to complete the survey, and a sampling methodology was not employed. Nearly

two-thirds of identified providers participated in the study, and all of the large-scale providers identified completed the survey. That said, there are approximately 20 mental health and/or substance abuse service providers that did not complete the survey and whose contribution to the capacity of the substance abuse and mental health service system is not reflected in this report. Additionally, there are three (3) providers with whom no contact could be established to request participation or even to verify that they provide mental health and/or substance abuse services. Finally, while every effort was made to identify all providers, there may be providers who serve Marion County residents that were overlooked when establishing the survey universe.

Another important limitation of the data is that respondents were permitted to provide estimated values when actual values were not available or accessible to them. Additionally, very few of the questions were required, and missing data values were somewhat common. In cases where missing values prevented appropriate analysis, the research team requested additional information. This information was provided in some, but not all, cases. For example, while the survey instrument included questions about the maximum number of clients that can be served each month, the data provided were not accurate enough to include in the summary report. Anecdotal feedback suggests that many organizations do not have “maximums,” but rather that availability is dependent on many factors, and the effort is to serve as many clients as possible within the constraints of the program.

Substance Abuse and Mental Health Services Capacity Survey Overview

A total of 29 organizations completed the survey. This number represents 59% of the 49 organizations that were identified as substance abuse, mental health, or dual diagnosis service providers in Marion County and for whom contact information was available. The 29 organizations reported data for 38 unique programs, which are defined as a distinct set of services occurring in a single location or at multiple sites throughout Marion County.

The participating organizations were asked to provide information about inpatient, outpatient, and residential substance abuse and mental health services, as well as recovery housing services for individuals with substance use disorders. These services are defined as follows:

Table 1: Service definitions

Service Type	Definition
<i>Inpatient Substance Abuse Services</i>	Services for individuals with substance use disorder that are provided in a hospital setting and require patients to live at the facility.
<i>Residential Substance Abuse Services</i>	Services for individuals with substance use disorder that are provided in a non-hospital setting and require patients to live at the facility.
<i>Outpatient Substance Abuse Services</i>	Services for individuals with substance use disorder that allow patients to return home.
<i>Recovery Housing</i>	Living environments that provide support for individuals in recovery, often following inpatient services or concurrent with outpatient services. Also known as halfway housing or sober living facilities.
<i>Inpatient Mental Health Services</i>	Services for individuals with mental health diagnoses that are provided in a hospital setting and require patients to live at the facility.
<i>Residential Mental Health Services</i>	Services for individuals with mental health diagnoses that are provided in a non-hospital setting and require patients to live at the facility.
<i>Outpatient Mental Health Services</i>	Services for individuals with mental health diagnoses that allow patients to return home.
<i>Dual Diagnosis</i>	Also referred to as co-occurring disorders, dual diagnosis is a term for when someone experiences a mental illness and a substance use disorder simultaneously.

Services Provided

Respondents were asked to indicate which services they provide, by program. Many of the survey questions were then based on the service types offered. Data in this report are presented for the entire set of respondents whenever possible. When data represent a subgroup of respondents, the subgroup type and number are included. The majority of programs (53%) provide substance abuse, mental health, and dual diagnosis services. All but one of the programs provide substance abuse services directly or in combination with mental health services for those who are dually diagnosed, and all but six of the programs provide mental health services directly or in combination with those substance abuse services for those who are dually diagnosed.

Table 2: Number and percent of programs by types of services provided

Types of Services Provided	# Programs	% Programs
Mental Health and Dual Diagnosis Only	6	16%
Mental Health Only	1	3%
Substance Abuse and Mental Health Only	4	11%
Substance Abuse Only	7	18%
Substance Abuse, Mental Health, and Dual Diagnosis	20	53%
Total	38	100%

The respondents were asked to report data on the capacity of the services they provide in terms of how they are delivered, including inpatient, outpatient, residential, and recovery housing. Among the programs reporting, outpatient was the most commonly used delivery approach, with three-fourths of programs providing outpatient services. The least available service delivery approach was recovery housing, with just six (6) programs providing this service.

Table 3: Number and percent of programs by service delivery approach used and types of services offered

	Substance Abuse	Mental Health	Dual Diagnosis	Unduplicated Count of Providers
Inpatient Services	6	4	2	8
Outpatient Services	23	20	13	29
Residential Services	7	4	4	9
Recovery Housing Services	6	NA	1	6

*Reflects unduplicated number of programs that offer each service delivery approach, no matter what type of service is provided (substance abuse, mental health, and/or dual diagnosis clients)

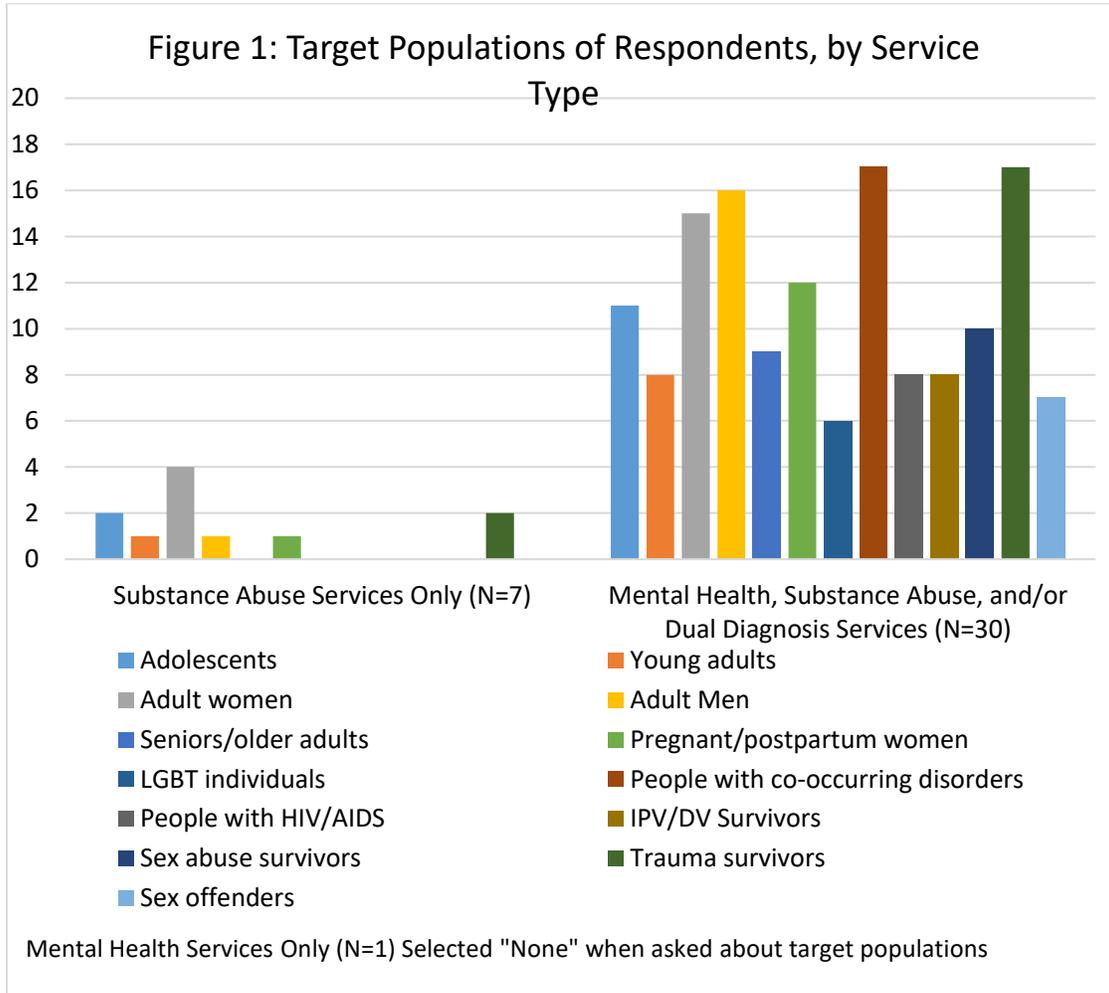
In addition to general substance abuse and mental health services, respondents were asked to indicate ancillary services they provide. The most commonly cited ancillary service was case management, followed by assistance in obtaining social services and family counseling. The least commonly cited ancillary service was childcare for clients' children.

Table 4: Number and percent of programs by additional services provided

Additional Services Provided through this Program	# Programs	% Program
Case management services	28	74%
Assistance in obtaining social services (e.g., Medicaid, WIC)	26	68%
Family counseling	25	66%
Assistance in locating housing for clients	24	63%
Transportation assistance to treatment	21	55%
Marital/couples counseling	20	53%
Employment counseling or training for clients	18	47%
Childcare for clients' children	3	8%

Target Populations

All but four of the participating programs indicated that they serve at least one target population. The most commonly cited target populations were people with co-occurring disorders (16), trauma survivors (16), adult men (15), and adult women (14).



Staffing

Respondents were asked to provide information about staffing levels, and information was provided by 35 of the 38 programs that participated in the survey. Neither of the two organizations that did not complete the staffing section is a large scale or health system-based provider.

The staff type most heavily represented among the respondents was licensed social workers and clinical social workers, followed by licensed addiction counselors and licensed clinical addiction counselors. More than three-fourths of programs employ licensed social workers and clinical social workers. The number of FTE positions, on average, was about the same for each type of position, with most positions showing the average number of FTEs between 3 and 5 FTEs for all but two of the staff categories (LSWs/LCSWs/LBSWs and certified peer recovery coach).

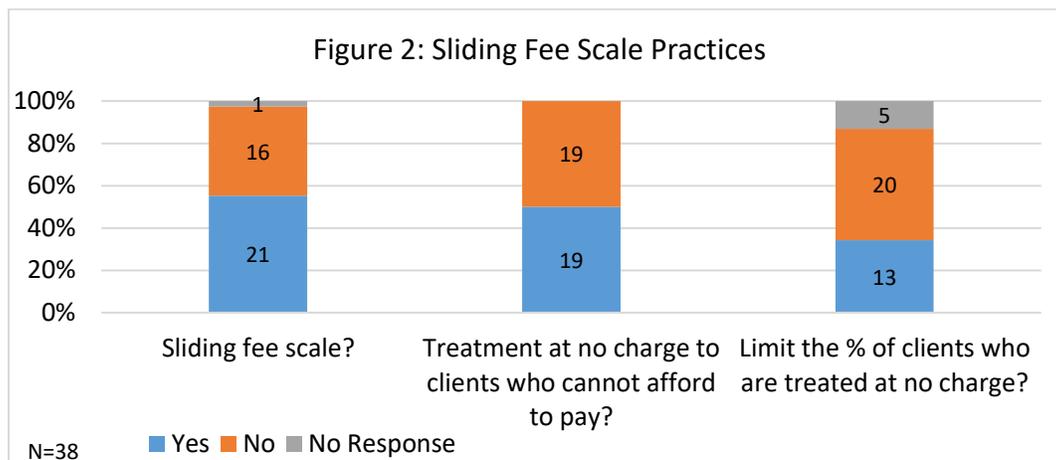
Collectively, the participating programs employ 335.1 FTE licensed social workers, 117.7 licensed addiction counselors, 78.4 psychiatrists, 78.3 licensed psychologists, 66.9 licensed marriage and family therapists, 57.15 nurse practitioners/physicians' assistants, and 35.5 certified peer recovery coaches.

Table 5: Staffing information for responding programs

Variable	Psychiatrists	Nurse Practitioners/Physician Assistants	Licensed clinical psychologist, Licensed Health Service Provider in Psychology (HSPP)	Licensed social workers and clinical social workers (LSW, LCSW, LBSW)	Licensed Marriage and Family Therapist (LMFT) & LMFT Associates	Licensed Addiction Counselors (LAC), LAC Associate, and Licensed Clinical Addiction Counselors (LCAC) & LCAC Associate	Certified peer recovery coach
# Programs Reporting Position	17	17	15	29	14	26	14
% Programs Reporting Position	46%	46%	41%	78%	38%	70%	38%
FTE Sum Total	78.42	57.15	78.3	335.1	66.9	119.7	35.5
Mean	4.6	3.4	5.2	11.6	4.2	4.4	2.5
Median	2	2	1	5	1.45	2	2
Mode	2	2	1	1	1	1	2
Range	25.99	10.1	25	52	23	32	4
Minimum	0.01	0.9	1	1	0	0	1
Maximum	26	11	26	53	23	32	5

Payment for Services

Respondents were asked about policies related to fees for services. A slight majority of programs have a sliding fee scale, and one-half reported that they provide treatment services to those who cannot afford to pay. Just over one-third indicated that they limit the share of clients who receive treatment free of charge.



Respondents accept a variety of payment types for clients seeking substance abuse services, mental health services, and services for those who are dually diagnosed. Most programs accept cash or self-payment, Medicare, Medicaid, and private health insurance. Figure 3 presents the payment types accepted, by type of service provided (mental health, substance abuse, or dual diagnosis services), as well as the unduplicated count of programs that accept each payment type.

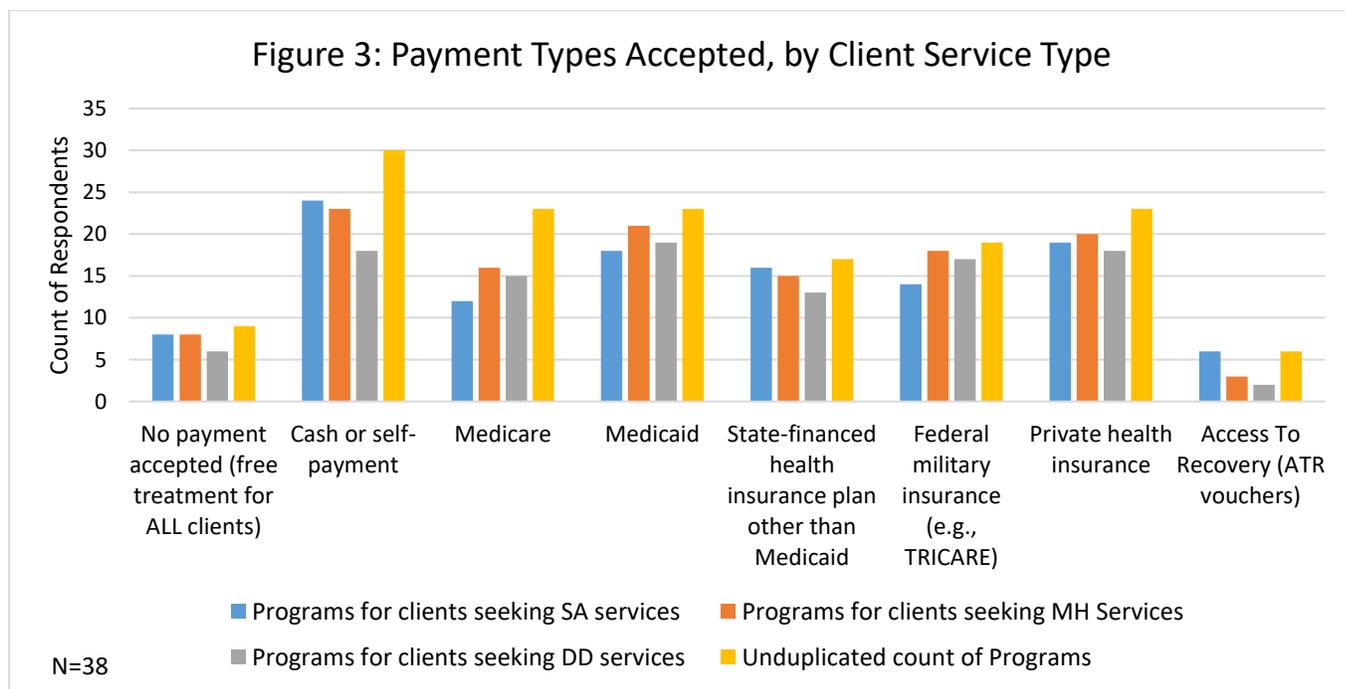


Table 6: Number of programs by service type and type of payment accepted

Payment Types Accepted, by Client Service Type (Substance Abuse Services, Mental Health Services, and/or Dual Diagnosis Services)	Count of Programs serving clients seeking SA services	Count of Programs serving clients seeking MH Services	Count of Programs serving clients Seeking DD services	Unduplicated count of Programs
No payment accepted (free treatment for ALL clients)	8	8	6	9
Cash or self-payment	24	23	18	30
Medicare	12	16	15	23
Medicaid	18	21	19	23
State-financed health insurance plan other than Medicaid	16	15	13	17
Federal military insurance (e.g., TRICARE)	14	18	17	19
Private health insurance	19	20	18	23
Access To Recovery (ATR vouchers)	6	3	2	6

Due to the complex nature of many of the organizations reporting on their programs, information about staffing and payment should be interpreted with caution. Respondents were invited to provide additional comments regarding staffing and payment. Twelve respondents provided additional comments about staffing and types of insurance and client payments accepted. Five respondents included comments about payment types, explaining special stipulations. These special stipulations include the court declaring a client indigent if they can't make payments, full scale substance abuse treatments are unavailable, Medicaid is accepted only for clients under the age of 22 or that they do not accept payments as they are grant funded and do not charge for services. Five respondents included comments about current staff for services. One respondent indicated that since they do not provide full scale services, most staff are only employed part-time. Three respondents explained that some FTE's are duplicates, because they hold multiple licenses, or the organization counts some staff as fulfilling multiple roles. Another respondent indicated that the organization does have plans to increase the number of FTE's of certain roles. Finally, two respondents provided context about how their organization is structured. One respondent indicated that staff and payment type information provided was for an entire hospital, rather than for a single facility, as information for the single facility hadn't been gathered. One respondent indicated that they are an FQHC, or Federally Qualified Health Center.

Capacity

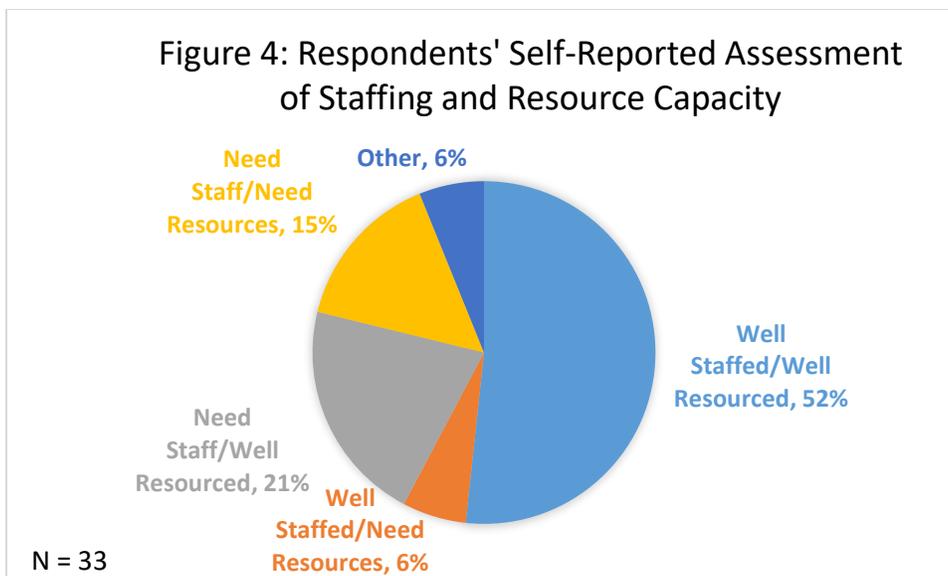
A priority of this study was to assess the capacity of substance abuse and mental health service providers in Marion County to meet the needs of the public. Respondents were asked several

questions that were designed to get a sense at what level of capacity they are currently operating. Based on the information provided, it appears that “capacity” is a difficult concept to communicate, given the complex nature of the services provided and the consumers engaged therein. For example, when considering things like wait times to services, many providers do not track this kind of information or keep a waitlist. Or, a service such as mental health counseling may be readily available, but there may be significant wait time for an assessment appointment because that service can only be provided by a limited number of staff at the organization. Another way that capacity is difficult to assess is often seen in inpatient, residential, and recovery housing providers, for whom “availability” is based on client turnover, and is often hard to predict. When coupled with the fact that few providers keep a waitlist, it is unclear what level of self-awareness regarding capacity exists among providers. Finally, issues around payment types accepted may impact capacity.

All respondents were asked the extent to which they felt that their facility had adequate staff and resources to meet the demand for individuals seeking mental health and substance abuse services. While respondents could answer in any way, responses were assigned to one of five categories:

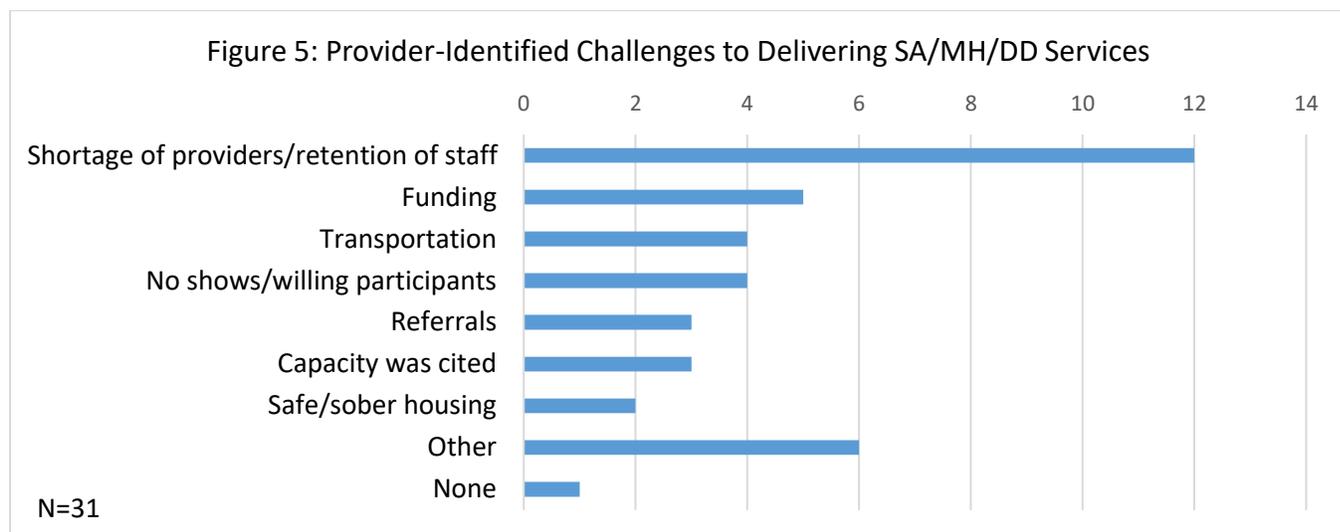
- Well Staffed/Well Resourced
- Well Staffed/Need Resources
- Need Staff/Well Resourced
- Need Staff/Need Resources
- Other

Of the 33 programs that provided a response, 52% felt they were well staffed and well resourced, 21% of respondents felt that they needed more staff, but were well resourced otherwise, 15% of respondents felt that they needed more staff and more resources, 6% of respondents felt that they were well staffed, but needed more resources. The remaining 6% of respondents gave information that could not be identified as falling into any of the other categories. Figure 4 presents a summary of respondents’ self-reported assessment of staffing and resource capacity.



Another way to think about “capacity” is to explore the challenges that providers cite when reflecting on their service delivery. Respondents were asked to list the most significant challenges to effectively delivering substance abuse and mental health services to individuals in their programs. A total of 31 respondents gave comments, with six (6) listing multiple challenges. Comments were free text, but analysis revealed seven main themes, including:

- Shortage of providers/retention of staff (12)
- Funding (5)
- Transportation (4)
- No shows/willing participants (4)
- Referrals (3)
- Capacity (3)
- Safe/sober housing (2)



Other challenges include the lack of prescribing ability, navigating the changing landscape of healthcare, communication with state personnel, advertising of new programs, mind renewal,

and educating referral sources of existing programs. One respondent indicated that they could not think of any challenges.

Opioid Treatment

All 37 of the programs that provide substance abuse services alone or in combination with mental health services reported information on policies related to the treatment of clients with opioid use disorders. Five of the programs reported that they do not treat opioid addiction, with one of them indicating that they will serve clients who are engaged in medication-assisted treatment through another provider, but that they do not provide those services to clients.

Table 7: Number of programs by service type and opioid treatment policy

Opioid Treatment Policies	Substance Abuse Services Only	Substance Abuse, Mental Health, and/or Dual Diagnosis Services	Total Programs
This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician.	1	12	13
This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction.	1	2	3
This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.)	0	3	3
This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.)	4	9	13
This facility does not treat opioid addiction; This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.)	0	1	1
This facility does not treat opioid addiction.	1	3	4
Total Reporting	7	30	37

Programs that administer or allow medications to treat opioid use disorder were asked what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol). Among the service providers that treat substance abuse services, 15 programs reported an estimate. Responses ranged from just 1% to 100%, with an average of 39% of clients estimated to be participating in medication-assisted treatment.

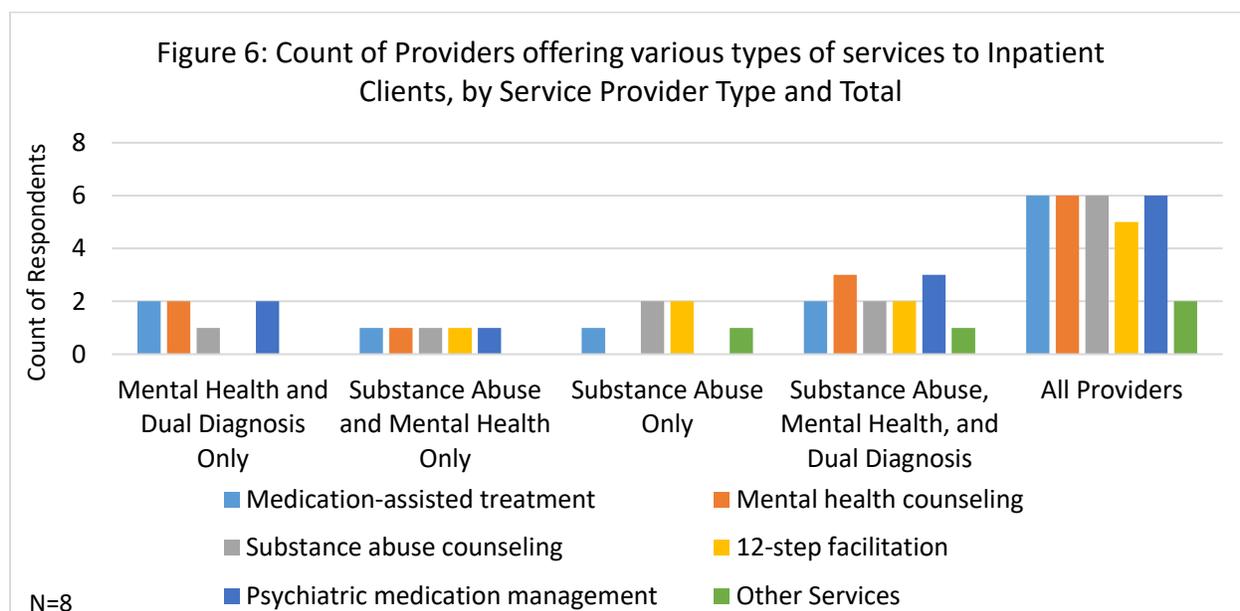
Table 8: Medication-assisted treatment rates among clients served by programs that provide substance abuse services

# Programs Reporting	15
Mean	39%
Median	40%
Standard Deviation	32%
Range	99%
Min	1%
Max	100%

Inpatient Services

Services Offered

A total of eight (8) of the 38 programs (21%) provide inpatient substance abuse, mental health, and/or dual diagnosis services. They were asked to share information about other services offered to inpatient clients. Six of the eight inpatient services providers (75%) offer medication-assisted treatment, mental health counseling, substance abuse counseling, or psychiatric medication management. Two respondents indicated that they provide an “other” service: medically supervised detox and case management.



Program Capacity

Collectively, the eight (8) providers that offer inpatient substance abuse, mental health, and/or dual diagnosis services provide 509 inpatient beds and average 64 beds per program. Among the providers who identified the type of service needs for which the beds are dedicated, the highest share of beds is available for mental health services, followed by substance abuse services.

Table 9: Inpatient bed capacity by service type

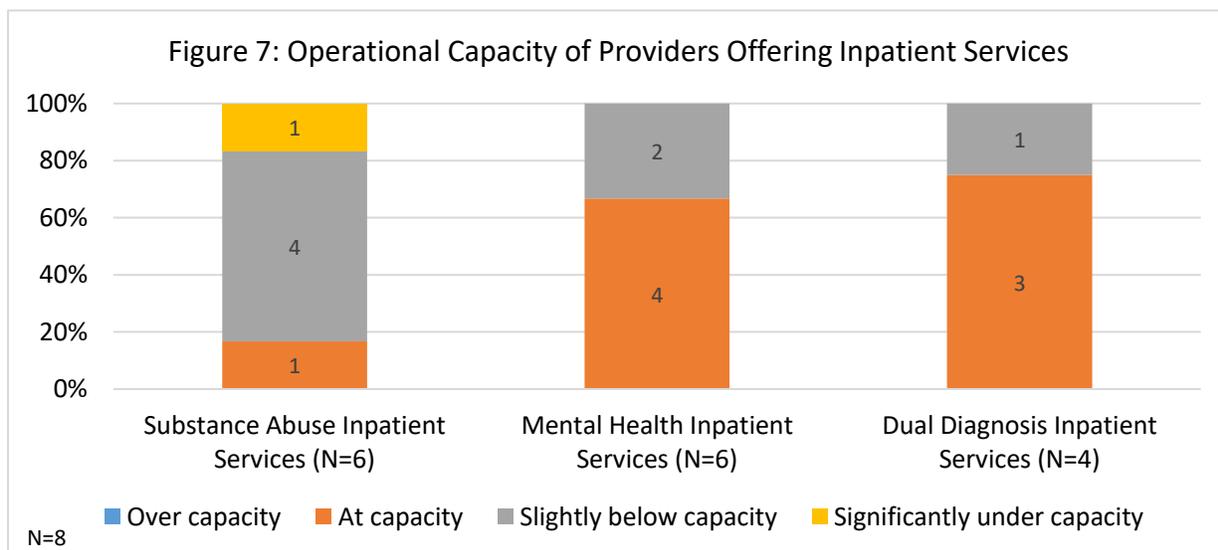
Inpatient Beds - Count of Beds	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		119	44	143
Substance Abuse and Mental Health Only				113
Substance Abuse Only	119			119
Substance Abuse, Mental Health, and Dual Diagnosis	68	134	68	134
All Provider Types	187	253	112	509
Inpatient Bed - Count of Providers	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		2	2	2
Substance Abuse and Mental Health Only				1
Substance Abuse Only	2			2
Substance Abuse, Mental Health, and Dual Diagnosis	1	3	1	3
All Provider Types	3	3	3	8
Inpatient Beds - Average per Provider	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		60	22	72
Substance Abuse and Mental Health Only				113
Substance Abuse Only	60			60
Substance Abuse, Mental Health, and Dual Diagnosis	68	45	68	45
All Provider Types	62	84	37	64

The eight providers who offer inpatient substance abuse, mental health, and/or dual diagnosis services serve an average of 2,262 clients per month, at an average of 283 clients per month, per provider.

Table 10: Inpatient client numbers by service type

Inpatient Clients - Sum of Average # of Clients	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		400	100	560
Substance Abuse and Mental Health Only	30			847
Substance Abuse Only	325			325
Substance Abuse, Mental Health, and Dual Diagnosis	88	417	64	530
All Providers	443	817	164	2262
Inpatient Clients - Count of Providers	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		1	1	2
Substance Abuse and Mental Health Only	1			1
Substance Abuse Only	2			2
Substance Abuse, Mental Health, and Dual Diagnosis	3	3	1	3
All Providers	6	4	2	8
Inpatient Clients - Average # Clients per Provider	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		400	100	280
Substance Abuse and Mental Health Only	30			847
Substance Abuse Only	163			163
Substance Abuse, Mental Health, and Dual Diagnosis	29	139	64	177
All Providers	74	204	82	283

All eight (8) of the providers that offer inpatient substance abuse, mental health, and/or dual diagnosis services indicated that they are operating at or below capacity. One of the providers indicated that they are currently remodeling as an explanation for why they are currently operating under capacity.



Accessibility of Services

Providers report a short turnaround time for individuals requesting an appointment. Five of the eight inpatient services providers reported scheduling expectations, which included:

- Call in and walk-in available – admit within 24 hours
- No wait for acute inpatient services
- Services initiated upon admission
- 24-48 hours
- Two weeks

None of the providers reported having anyone on a waitlist for inpatient services, although one provider noted that the waitlist for inpatient mental health services is variable. Another provider explained that those who need inpatient services need them immediately, and thus they do not schedule appointments or have a waitlist because it is not clinically justified.

In terms of the average length of time that a client would receive inpatient services, all eight providers indicate a number or range of days that fell within the range of 3 – 9 days.

Inpatient services providers were asked to report the share of clients who are enrolled in Medicaid or HIP as well as the share of clients who receive treatment services free of charge. Very few inpatient clients are receiving free treatment, and two of the eight respondents were excluded due to error in the data reported. Most clients for two inpatient mental health and dual diagnosis service providers are enrolled in Medicaid or HIP, and six of the eight providers have at least some clients who are enrolled in Medicaid or HIP.

Table 11: Percent of inpatient clients enrolled in Medicaid/HIP or receiving free treatment by service type

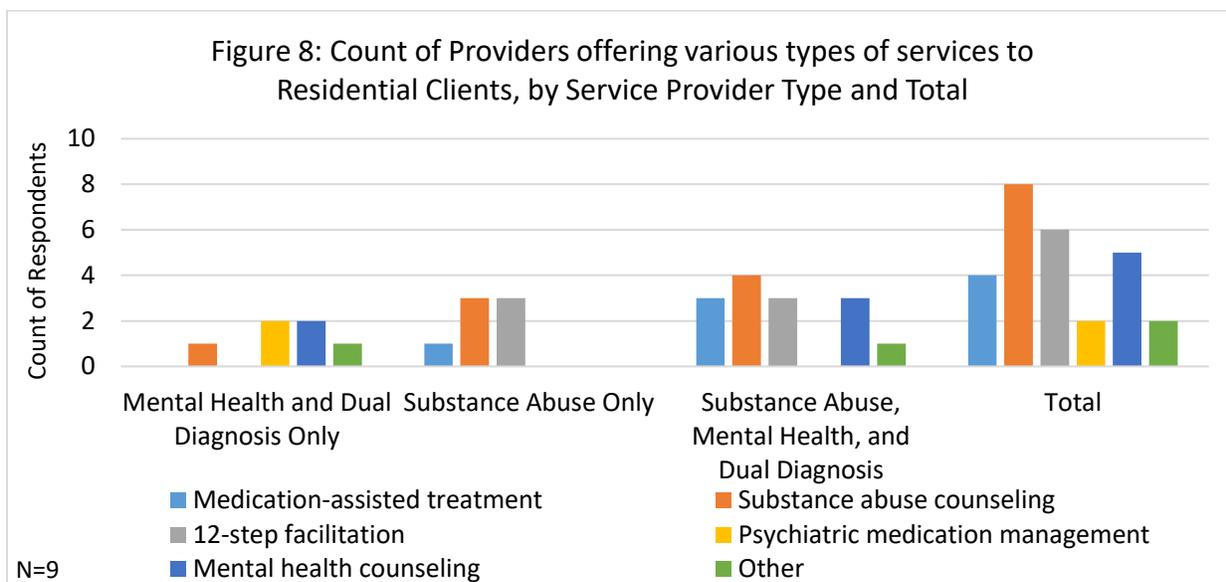
% of clients served, for each provider	Enrolled in Medicaid or HIP			Receiving free treatment		
	SA	MH	DD	SA	MH	DD
0%	2	2		1	2	2
>0 - 25%	2			3	2	1
>25% - 50%	2	2	1			
>50% - 75%		1	1			
>75% - 99%		1	1			
100%						

Residential Services

Services Offered

A total of nine (9) of the 38 programs (24%) provide residential substance abuse, mental health, and/or dual diagnosis services. They were asked to share information about other services

offered to inpatient clients. The most commonly reported services were substance abuse counseling, 12-step facilitation, and mental health counseling. Two respondents indicated that they provide an “other” service, namely, life skills and skills training.



Program Capacity

Collectively, the nine (9) providers that offer residential substance abuse, mental health, and/or dual diagnosis services provide 398 residential beds and average 44 beds per program. The biggest share of these beds (47%) are targeted toward those engaged in residential substance abuse treatment.

Table 12: Residential bed capacity by service type

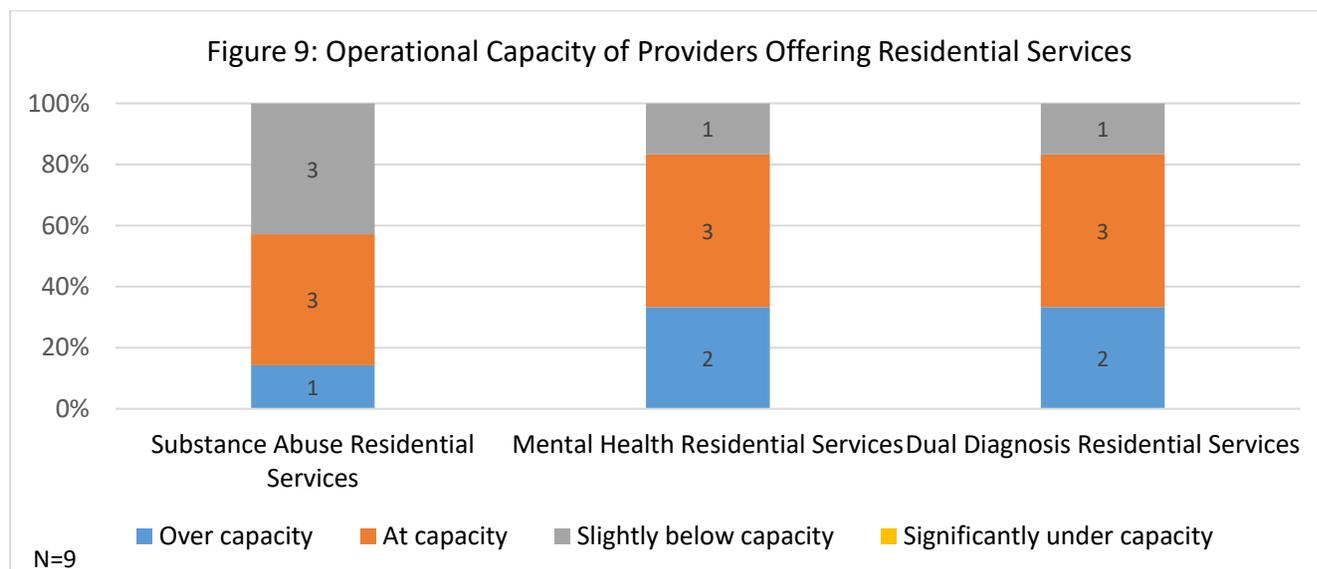
	SA Beds	MH Beds	DD Beds	Unduplicated Beds
Residential Beds - Count of Residential Beds				
Mental Health and Dual Diagnosis Only				123
Substance Abuse Only	90			90
Substance Abuse, Mental Health, and Dual Diagnosis	99	75	75	185
Total # of Residential Beds	189	75	75	398
Residential Beds - Count of Residential Providers				
Mental Health and Dual Diagnosis Only				2
Substance Abuse Only	3			3
Substance Abuse, Mental Health, and Dual Diagnosis	4	3	3	4
Total # of Residential Providers Reporting	7	3	3	9
Residential Beds – Average # Beds per Provider				
Mental Health and Dual Diagnosis Only				62
Substance Abuse Only	30			30
Substance Abuse, Mental Health, and Dual Diagnosis	25	25	25	46
Total of Average # Beds per Provider	27	25	25	44

All nine (9) of the providers who offer residential substance abuse, mental health, and/or dual diagnosis services provided data about the average number of clients they serve. Collectively, those nine (9) providers serve an average of 1,098 clients per month, at an average of 122 clients per month, per provider.

Table 13: Residential client numbers by service type

Residential Clients - Sum of Average # of Clients	SA Clients	MH Clients	DD Clients	Unduplicated Clients
Mental Health and Dual Diagnosis Only				722
Substance Abuse Only	101			101
Substance Abuse, Mental Health, and Dual Diagnosis	110	125	125	275
Total Average # of Clients	211	125	125	1098
Residential Clients - Count of Providers				
Mental Health and Dual Diagnosis Only				2
Substance Abuse Only	3			3
Substance Abuse, Mental Health, and Dual Diagnosis	4	4	4	4
Total # of Residential Providers Reporting	7	4	4	9
Residential Clients - Average # Clients per Provider				
Mental Health and Dual Diagnosis Only				361
Substance Abuse Only	34			34
Substance Abuse, Mental Health, and Dual Diagnosis	28	31	31	69
Total Average # Clients per Provider Reporting	30	31	31	122

The majority of the nine (9) providers that offer residential substance abuse, mental health, and/or dual diagnosis services indicated that they are operating either at capacity or slightly below capacity for all three types of residential services. However, providers of all three types of services also indicated they are operating over capacity. None of the providers is operating significantly below capacity.



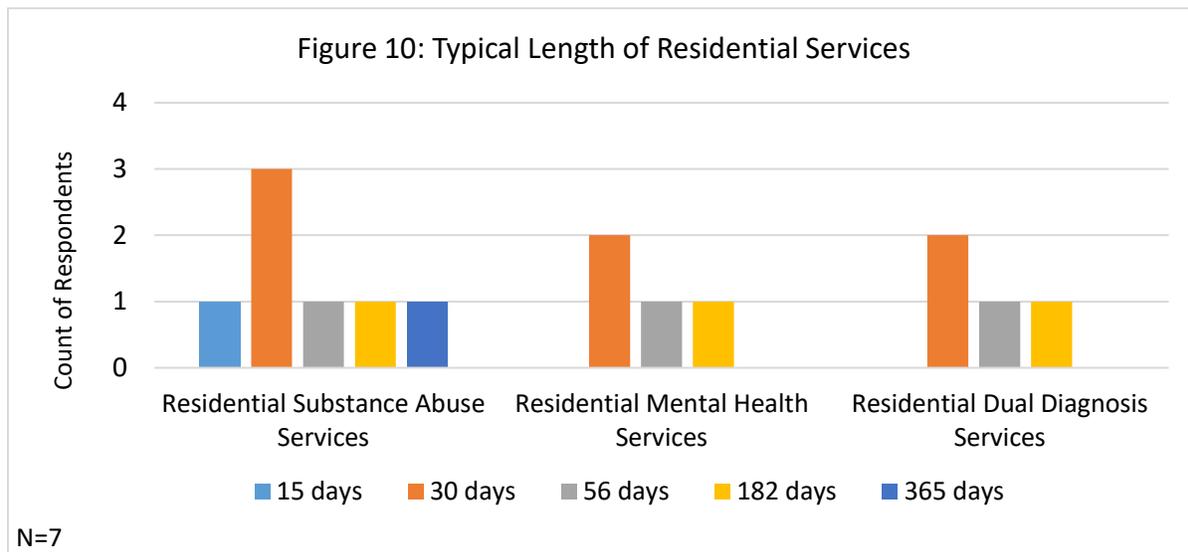
Accessibility of Services

Respondents report a short turnaround time for individuals requesting an appointment. Eight (8) of the nine (9) residential services programs reported scheduling expectations, which included:

- Same day appointments
- 24-72 hours
- Two business days
- One week
- Within 2 weeks
- 1 – 4 weeks (3 programs)

Four (4) of the nine (9) respondents reported having anyone on a waitlist for residential services. The number of individuals on a waitlist ranged from 10 to 25, and were reported for each type of residential setting (substance abuse, mental health, and dual diagnosis residential services).

In terms of the average length of time that a client would receive residential services, seven (7) of the nine (9) respondents reported numbers that range from 15 days to 365 days. The most common length of services reported was 30 days.



Residential services providers were asked to report the share of clients who are enrolled in Medicaid or HIP as well as the share of clients who receive treatment services free of charge. Most respondents indicated that at least one-half of their clients are enrolled in Medicaid or HIP, and about the same share said that their clients receive residential treatment services free of charge.

Table 14: Percent of residential clients enrolled in Medicaid/HIP or receiving free treatment by service type

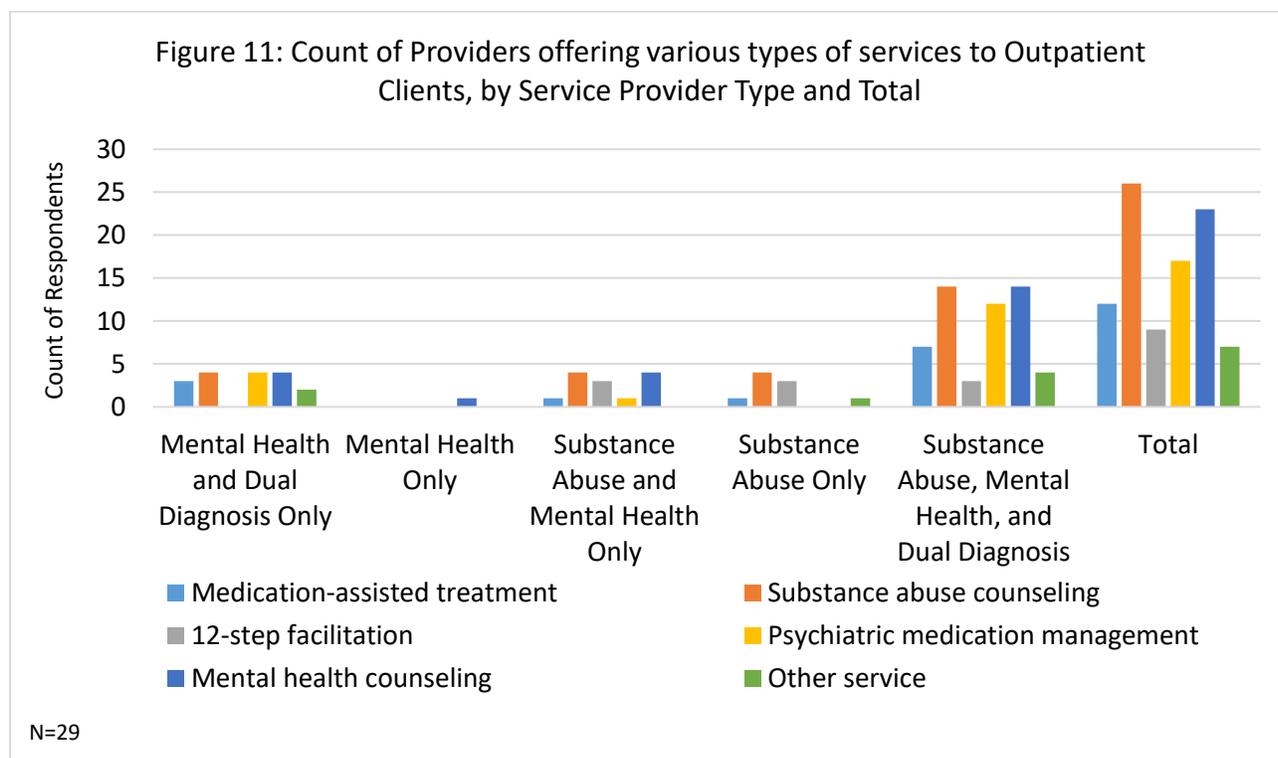
% of clients served, for each provider	Enrolled in Medicaid or HIP			Receiving free treatment		
	SA	MH	DD	SA	MH	DD
0%	1			1	2	2
>0 - 25%	2	1	1	2	1	1
>25% - 50%						
>50% - 75%	3	3	3			
>75% - 99%	1	2	2			
100%				4	3	3

Outpatient Services

Services Offered

A total of 29 of the 38 programs (76%) provide outpatient substance abuse, mental health, and/or dual diagnosis services. Respondents were asked to share information about other services offered to inpatient clients. The most commonly reported services were substance abuse counseling, mental health counseling, and psychiatric medication management. Seven (7) respondents indicated that they provide an “other” service, including:

- Intensive Outpatient Program and Outpatient Program Groups/Classes
- Matrix Outpatient Program Group
- Intensive Outpatient Program and Partial Hospitalization Program for youth and adults
- Skills Training
- Dual diagnosis, forensic treatment, behavioral health treatment
- Psychological assessment; neuropsychological assessment; Intensive Outpatient Programming for mental health, substance abuse, and dual diagnosis; group therapy for mental health, substance abuse, and dual diagnosis



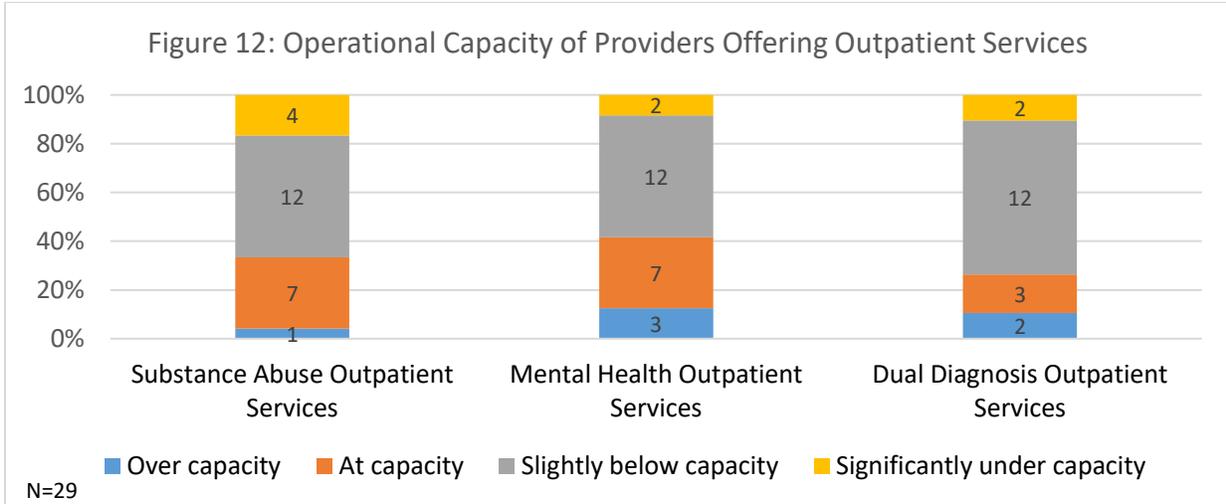
Program Capacity

Collectively, 26 of the 29 respondents that offer residential substance abuse, mental health, and/or dual diagnosis services serve 19,230 clients per month, at an average of 712 clients per provider. Most outpatient services clients are receiving mental health services (58%). Data on unduplicated clients were not provided by three of the respondents that offer outpatient services. However, based on other data reported, these providers would add at least 1,075 clients to the totals, pushing the total unduplicated count of clients receiving outpatient substance abuse, mental health, and/or dual diagnosis services to over 20,000 people each month.

Table 15: Outpatient client numbers by service type

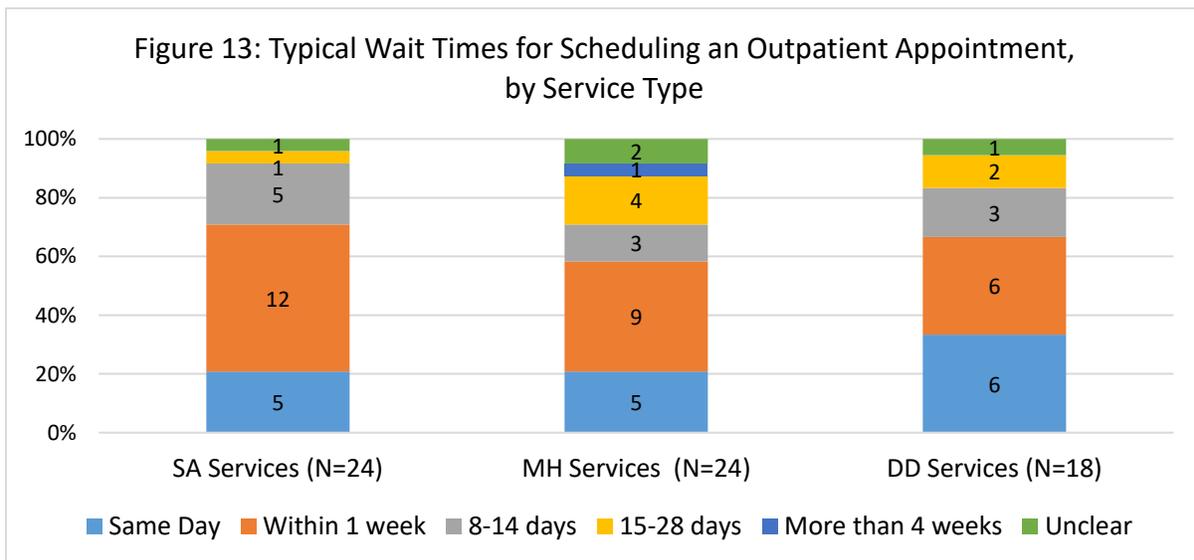
Outpatient Services - Count of Clients	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		1810	110	7439
Mental Health Only		100		100
Substance Abuse and Mental Health Only	452	653		182
Substance Abuse Only	350			350
Substance Abuse, Mental Health, and Dual Diagnosis	2738	9191	798	11,159
Total Average # of Clients	3086	9005	908	19,230
Outpatient Services - Count of Providers	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		2	2	4
Mental Health Only		1		1
Substance Abuse and Mental Health Only	4	3		3
Substance Abuse Only	5			5
Substance Abuse, Mental Health, and Dual Diagnosis	14	14	11	14
Total # Providers Reporting	23	20	13	27
Outpatient Services - Average Clients per Provider	SA	MH	DD	Unduplicated
Mental Health and Dual Diagnosis Only		905	55	1860
Mental Health Only		100		100
Substance Abuse and Mental Health Only	113	218		61
Substance Abuse Only	70			70
Substance Abuse, Mental Health, and Dual Diagnosis	196	657	73	797
Total Average # Clients per Provider Reporting	134	450	70	712

Respondents were asked to indicate the level of capacity at which they are operating for outpatient substance abuse, mental health, and/or dual diagnosis services. The most commonly indicated capacity level was “slightly below capacity,” followed by “at capacity.” Respondents were more likely to report being “significantly under capacity” than “over capacity.”



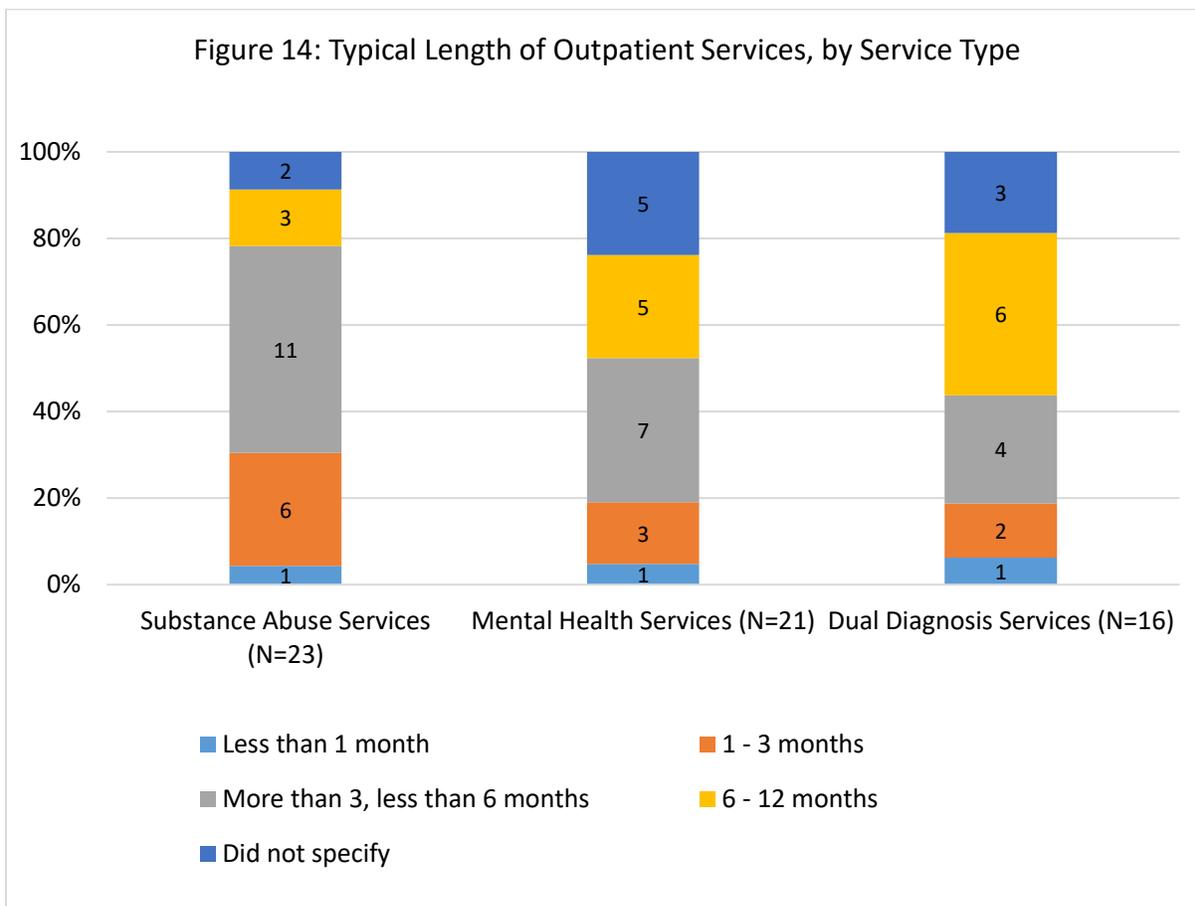
Accessibility of Services

All 29 providers of outpatient services provided information about wait times for appointments, and overall, respondents report a short turnaround time for individuals requesting an appointment. Most of appointments are available within a week, with shorter wait times for substance abuse services than for mental health or dual diagnosis services. One mental health provider indicated that while the wait time for a therapy appointment is typically three (3) weeks, the wait time for a medication evaluation for new patients is three (3) months. One provider offering all three types of outpatient services said they have open scheduling on a first come, first served basis.



Five (5) of the 29 providers of outpatient services reported having anyone on a waitlist for substance abuse, mental health, and/or dual diagnoses services. Responses ranged from 2 people to 40 people, with one respondent simply noting that the number “varies.” Additionally, one of the providers explained that they do not have a waitlist for mental health counseling, but they have a waitlist of 25 adults for psychiatric evaluation.

In terms of the average length of time that a client would receive outpatient services, 27 of the 29 respondents reported estimates that range from 3 days to “lifelong,” with most providers falling in the range of three (3) to six (6) months.



Outpatient services providers were asked to report the share of clients who are enrolled in Medicaid or HIP as well as the share of clients who receive treatment services free of charge. The share of clients who are enrolled in Medicaid or HIP varied among providers, with about one-half of the respondents within each service indicating that 50% or fewer of their clients are enrolled in these programs. One provider reported that none of their clients is enrolled in Medicaid or HIP. A smaller share of respondents indicated that their clients receive treatment free of charge, with fewer than one-quarter of respondents reporting that 25% or more of their clients are receiving free treatment for each of the three types of outpatient services. A summary of this information is presented in Table 16.

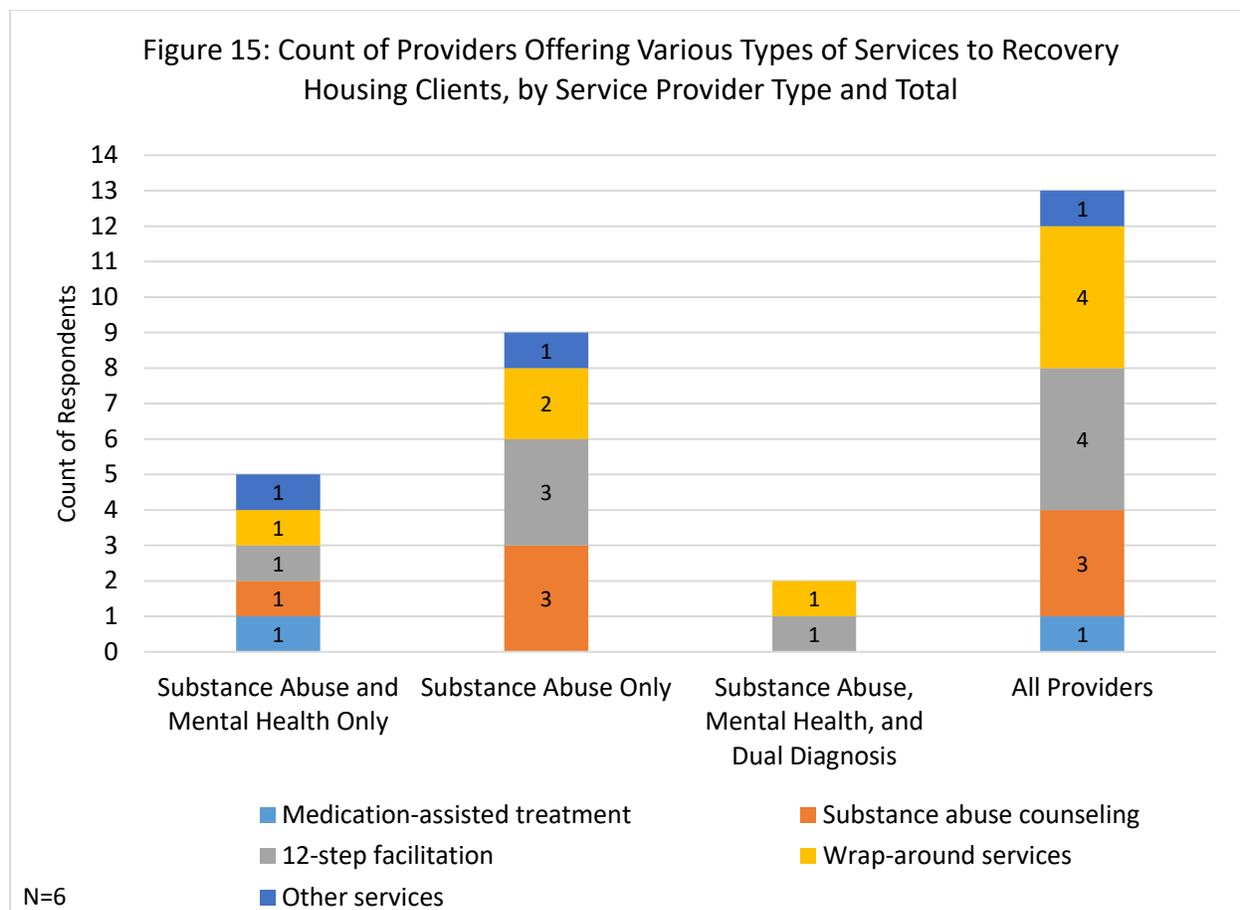
Table 16: Percent of outpatient clients enrolled in Medicaid/HIP or receiving free treatment by service type

% of clients served, for each provider	Enrolled in Medicaid or HIP			Receiving free treatment		
	SA	MH	DD	SA	MH	DD
0%	1	1	1	6	10	8
>0 - 25%	5	5	2	11	7	6
>25% - 50%	7	7	5		1	
>50% - 75%	4	5	5	2	2	1
>75% - 99%	5	5	3	3	2	1
100%				1	1	1

Recovery Housing Services

Services Offered

A total of six (6) programs (16%) reported providing substance abuse Recovery Housing services. Additional services offered include 12-step facilitation, wrap-around services (such as education or employment assistance), substance abuse counseling, and medication-assisted treatment. Two providers also indicated offering an “other” service: mental health counseling and case management services.



Program Capacity

Collectively, the six (6) substance abuse and dual diagnosis Recovery Housing providers have 399 beds, at an average of 67 beds per program. The vast majority of those beds are reserved for clients receiving substance abuse services, rather than individuals who are dually diagnosed.

Table 17: Recovery housing bed capacity by service type

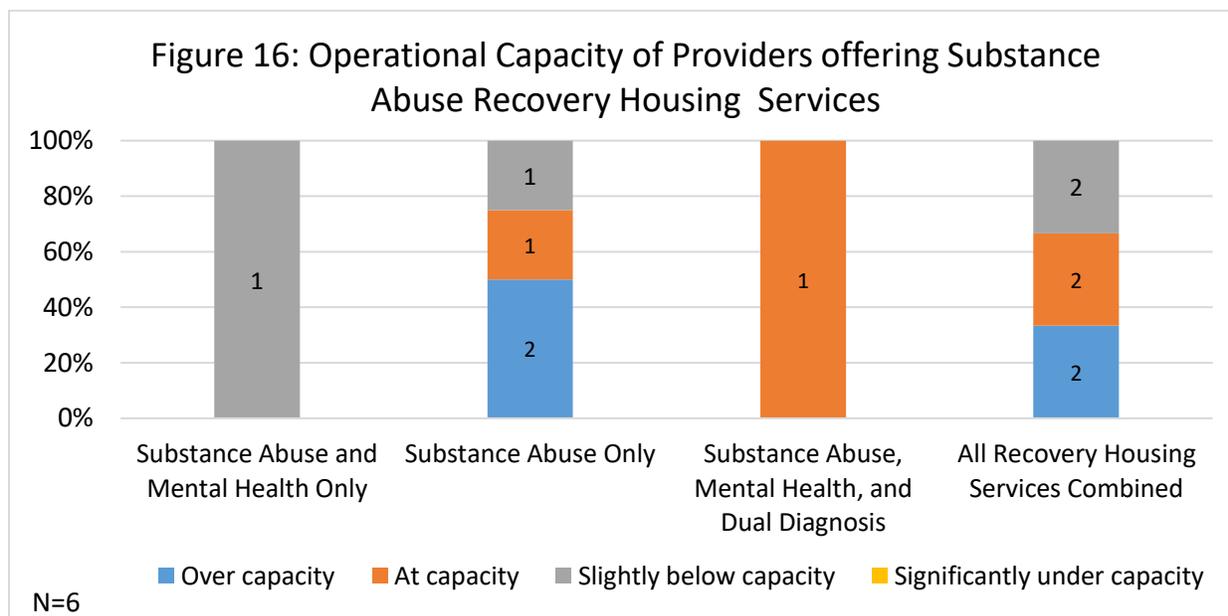
	SA Clients	DD Clients	Unduplicated Clients
Recovery Housing Beds - Count of Beds			
Substance Abuse and Mental Health Only	160		160
Substance Abuse Only	209		209
Substance Abuse, Mental Health, and Dual Diagnosis	30	30	30
Total # Recovery Housing Beds	399	30	399
Recovery Housing Beds - Count of Providers			
Substance Abuse and Mental Health Only	1		1
Substance Abuse Only	4		4
Substance Abuse, Mental Health, and Dual Diagnosis	1	1	1
Total # Recovery Housing Providers Reporting	6	1	6
Recovery Housing Beds - Average per Provider			
Substance Abuse and Mental Health Only	160		160
Substance Abuse Only	59		52
Substance Abuse, Mental Health, and Dual Diagnosis	30	30	30
Total Average # Recovery Housing Beds per Provider	67	30	67

In terms of clients served, the six (6) Recovery Housing providers house an average of 350 clients per month, at an average of 58 clients per month, per provider.

Table 18: Recovery housing client numbers by service type

Recovery Housing Clients - Sum of Average # of Clients	SA Clients	DD Clients	Unduplicated Clients
Substance Abuse and Mental Health Only	120		120
Substance Abuse Only	200		200
Substance Abuse, Mental Health, and Dual Diagnosis	30	5	30
Total # Recovery Housing Beds	350	5	350
Recovery Housing Clients - Count of Providers Reporting			
Substance Abuse and Mental Health Only	1		1
Substance Abuse Only	4		4
Substance Abuse, Mental Health, and Dual Diagnosis	1	1	1
Total # Recovery Housing Providers Reporting	6	1	6
Recovery Housing Clients - Average # of Clients per Provider			
Substance Abuse and Mental Health Only	120		120
Substance Abuse Only	50		50
Substance Abuse, Mental Health, and Dual Diagnosis	30	5	30
Total Average # Clients per Provider Reporting	58	5	58

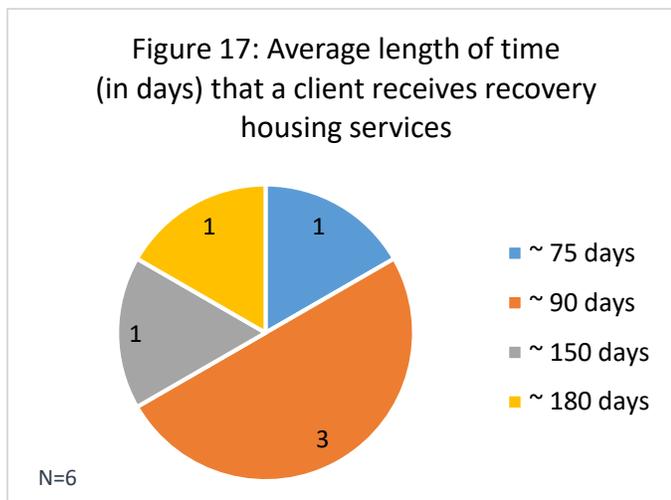
In terms of self-reported capacity levels, the recovery housing providers providing substance abuse recovery housing services were evenly divided among three categories: “over capacity,” “at capacity,” and “slightly below capacity.” None of the providers reported operating significantly under capacity.



Accessibility of Services

In terms of scheduling wait times for services, estimates ranged from zero (0) days to 60 days. Four (4) respondents said they have wait times that fall within the range of zero to five (5) days, although one of these respondents said they typically have a waitlist of about 25 people, but due to recent expansion of services, they do not have a waitlist. They anticipate reaching capacity again soon. One (1) respondent said their wait time for services is 30 days, and there are typically 5 people on the waitlist, as it takes staff time to complete intake services with new clients. One (1) respondent reported a wait time of 60 days and has a waitlist that is capped at 45 people that, usually, is full.

The average length of time that a client receives recovery housing services ranges from approximately 75 days to approximately 180 days, with the most commonly reported length of services hovering around 90 days, on average.



Recovery housing services providers were asked to report the share of clients who are enrolled in Medicaid or HIP as well as the share of clients who receive treatment services free of charge. Most respondents indicated that less than one-half of their clients are enrolled in Medicaid or HIP, and four (4) out of six (6) respondents said that less than 25% of their clients receive recovery housing services free of charge.

Table 19: Percent of recovery housing clients enrolled in Medicaid/HIP or receiving free treatment by service type

% of clients served, for each provider	Enrolled in Medicaid or HIP		Receiving free treatment	
	SA	DD	SA	DD
0%	1	1	1	
>0 - 25%	2		3	1
>25% - 50%	1			
>50% - 75%				
>75% - 99%	2		2	
100%				

Findings, Conclusions, and Recommendations

Nearly two-thirds of the organizations that provide mental health and/or substance abuse services in Marion County, IN participated in this study, including all large-scale providers. Most respondents provide these services in an outpatient setting, while fewer than 10 programs offer services using each of the following three service delivery approaches: inpatient, residential, and recovery housing. Many of the programs provide ancillary services, including case management, assistance in obtaining social services, family counseling, assistance in locating housing for clients, transportation assistance to treatment, marital/couples counseling, employment counseling or training for clients, and, in limited cases, childcare for clients' children.

The programs are located throughout Marion County, with a concentration of providers in the city-center. Several programs target services to particular populations, especially people with co-occurring disorders, trauma survivors, adult men, adult women, and adolescents.

The staff type most heavily represented among the programs was licensed social workers and clinical social workers, followed by licensed addiction counselors and licensed clinical addiction counselors. More than three-fourths of programs employ licensed social workers and clinical social workers. Collectively, the participating programs employ 335.1 FTE licensed social workers, 117.7 licensed addiction counselors, 78.4 psychiatrists, 78.3 licensed psychologists, 66.9 licensed marriage and family therapists, 57.15 nurse practitioners/physicians' assistants, and 35.5 certified peer recovery coaches.

Programs accept a variety of payment types for clients seeking substance abuse services, mental health services, and services for those who are dually diagnosed. Most programs accept cash or self-payment, Medicare, Medicaid, and private health insurance. A slight majority of programs offer a sliding fee scale and about one-half offer treatment at no charge. However, 40% of programs limit the percentage of clients who may receive treatment free of charge.

All 37 of the programs that provide substance abuse services alone or in combination with mental health services reported information on policies related to the treatment of clients with opioid use disorders. Five (5) of the programs reported that they do not treat opioid addiction, with one of them indicating that they will serve clients who are engaged in medication-assisted treatment through another provider, but that they do not provide those services to clients. Among programs that administer medication to treat opioid use disorder, programs offered a broad range of estimated percentages of clients who are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol). The average rate of all of the averages provided is 39%, with the lowest reported estimate at 1% and the highest estimated percentage at 100%. Note: this rate represents the average of averaged figures, not an overall estimated average itself.

Inpatient Services

A total of eight (8) of the 38 programs (21%) provide inpatient substance abuse, mental health, and/or dual diagnosis services.

- Collectively, they provide 508 inpatient beds and average 64 beds per program. Among the providers who identified the type of service needs for which the beds are dedicated, the highest share of beds is available for mental health services, followed by substance abuse services.
- All eight (8) of the providers that offer inpatient substance abuse, mental health, and/or dual diagnosis services indicated that they are operating at or below capacity.
- Providers report a short turnaround time for individuals requesting an appointment.
- None of the providers reported having anyone on a waitlist for inpatient services, although one provider noted that the waitlist for inpatient mental health services is variable. Another provider explained that those who need inpatient services need them immediately, and thus they do not schedule appointments or have a waitlist because it is not clinically justified.
- In terms of the average length of time that a client would receive inpatient services, all eight (8) providers indicate a number or range of days that fell within the range of 3 – 9 days.
- Very few inpatient clients are receiving free treatment; the majority of clients for two inpatient mental health and dual diagnosis service providers are enrolled in Medicaid or HIP, and six (6) of the eight (8) providers have at least some clients who are enrolled in Medicaid or HIP.

Residential Services

A total of nine (9) of the 38 programs (24%) provide residential substance abuse, mental health, and/or dual diagnosis services.

- Collectively, they provide 398 residential beds and average 44 beds per program. The biggest share of these beds (47%) are targeted toward those engaged in residential substance abuse treatment.
- Eight (8) of the nine (9) providers who offer residential services provided data about the average number of clients they serve. Collectively, those eight (8) providers serve an average of 1,001 clients per month, at an average of 125 clients per month, per provider.
- The majority of the nine (9) providers indicated that they are operating either at capacity or slightly below capacity for all three types of residential services. However, providers of all three types of services also indicated they are operating over capacity. None of the providers are operating significantly below capacity.
- Respondents report a short turnaround time for individuals requesting an appointment. Four (4) of the nine (9) respondents reported having anyone on a waitlist for residential services. The number of individuals on a waitlist ranged from 10 to 25.

- In terms of the average length of time that a client would receive residential services, seven (7) of the nine (9) respondents reported numbers that range from 15 days to 365 days. The most common length of services reported was 30 days.
- Most respondents indicated that at least one-half of their clients are enrolled in Medicaid or HIP, and about the same share said that their clients receive residential treatment services free of charge.

Outpatient Services

A total of 29 of the 38 programs (76%) provide outpatient substance abuse, mental health, and/or dual diagnosis services.

- Collectively, they serve 19,230 clients per month, at an average of 712 clients per provider.
- In terms of capacity, the most commonly indicated capacity level was “slightly below capacity,” followed by “at capacity.” Respondents were more likely to report being “significantly under capacity” than “over capacity.”
- Overall, respondents report a short turnaround time for individuals requesting an appointment. The majority of appointments are available within a week, with shorter wait times for substance abuse services than for mental health or dual diagnosis services. One mental health provider indicated that while the wait time for a therapy appointment is typically three (3) weeks, the wait time for a medication evaluation for new patients is three (3) months. One provider offering all three types of outpatient services said they have open scheduling on a first come, first served basis. Five (5) of the 29 providers of outpatient services reported having anyone on a waitlist, with estimates ranging from two (2) people to 40 people
- In terms of the average length of time that a client would receive outpatient services, 27 of the 29 respondents reported estimates that range from three (3) days to “lifelong,” with most providers falling in the range of three (3) to six (6) months.
- The share of clients who are enrolled in Medicaid or HIP varied among providers, with about one-half of the respondents within each service indicating that 50% or fewer of their clients are enrolled in these programs. One provider reported that none of their clients is enrolled in Medicaid or HIP. A smaller share of respondents indicated that their clients receive treatment free of charge, with fewer than one-quarter of respondents reporting that 25% or more of their clients are receiving free treatment for each of the three types of outpatient services.

Recovery Housing Services

A total of six (6) programs (16%) reported providing substance abuse Recovery Housing services.

- Collectively, they provide 399 beds, at an average of 67 beds per program. The vast majority of those beds are reserved for clients receiving substance abuse services, rather than individuals who are dually diagnosed.
- They house an average of 350 clients per month, at an average of 58 clients per month, per provider.
- In terms of self-reported capacity levels, the recovery housing providers were evenly divided among three categories: “over capacity,” “at capacity,” and “slightly below capacity.” None of the providers reported operating significantly under capacity.
- Wait times for accessing recovery housing services ranged from zero (0) days to 60 days.
- The average length of time that a client receives recovery housing services ranges from approximately 75 days to approximately 180 days, with the most commonly reported length of services hovering around 90 days, on average.
- The majority of programs indicated that less than one-half of their clients are enrolled in Medicaid or HIP, and four (4) out of six (6) respondents said that less than 25% of their clients receive recovery housing services free of charge.

Opportunities for Further Exploration

The primary goal of this study is to increase understanding of the availability and accessibility of substance abuse and mental health services to inform community leaders as they work to reform the local criminal justice system. The survey responses provide useful information, while also creating additional questions.

What is clear is that there are thousands of people receiving services each month, and that the most heavily utilized services are delivered outpatient. Across all service delivery approaches (inpatient, outpatient, residential, and recovery housing), and for all service types (mental health, substance abuse, and dual diagnosis) many programs report that they are operating at or below capacity. However, a common refrain in the criminal justice and social services sectors is that there is an inadequate supply of accessible services for those with mental health needs or substance use disorders.

Further exploration is necessary to examine the causes of the apparent contradictory perspectives on capacity between human and social service providers and mental health and substance abuse service providers. Potential explanations include:

- Many providers limit who they serve free of charge, which may limit access for low income and uninsured residents. Thus, providers may be operating below capacity because their services are unaffordable for many who need them.

- While there is no wait time reported by providers of inpatient services because they are assessing and admitting clients with an acute mental health or substance use crisis, there may be potential clients are being screened, stabilized, and returned to the community who would otherwise be considered “waitlisted.”
- The waitlist associated with outpatient services appears to be tied to delays in initial assessment, which would be done by an appropriately credentialed professional. This may indicate a gap in availability of clinicians who are licensed to diagnose and/or develop treatment plans.
- The service delivery type with the biggest share of programs reporting operating at or over capacity was recovery housing, which could indicate a need for additional investment. The majority of recovery housing beds are targeted for substance abuse clients, not those who are dually diagnosed – which may leave a gap.

APPENDIX: Mental Health & Substance Abuse Capacity Assessment Survey Instrument

About this Survey

This survey is the combined effort of the City of Indianapolis' Office of Public Health and Safety, the Richard M. Fairbanks Foundation (RMFF), and Community Solutions, Inc. for the purpose of increasing understanding of the current community-wide capacity to provide mental health and/or substance abuse services to individuals in Marion County in need of such services.

The information that you and dozens of other service providers contribute will be summarized and presented to community leaders to consider the level of community-based services that need to be available for people with mental health/substance abuse issues who are diverted from the criminal justice system and to be able to respond to the opioid crisis in Marion County. A final report will be emailed directly to all survey participants no later than September 30, 2018, and will be shared with the public through a variety of venues. Individual-level response data will not be published and only available to Community Solutions, Inc. and RMFF staff. The survey should be completed by a staff member who has knowledge of the services delivered at the agency. Participation in this survey is voluntary, and will take approximately 15-45 minutes to complete, depending on the range of services provided by your agency. Full community participation is critical to creating a shared understanding of any gaps that may exist in the system.

Thank you for your commitment to improving the health and well-being of Indianapolis residents. Please aid in the effort to strengthen mental health and substance abuse services in our community by completing this survey by Wednesday, June 13, 2018. If you have questions or concerns, please contact Community Solutions at 317-423-1770 or email info@communitysolutionsinc.net.

In addition to the standard questions, almost every page has an open-ended text box where you can clarify any of your responses on that page or provide additional information. These are not required. If you include information in any of these text boxes, please specify which question you are referring to (not just the question number). To begin the survey, click 'Next' below.

* 1. Provide the following information.

Organization Name

Organization Address

Your Name

Your Title

Your Email Address

Your Phone Number

Mental Health and Substance Abuse Services Capacity Assessment

Confirmation of Survey Eligibility

* 2. Does your organization offer substance abuse and/or mental health services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Confirmation of Survey Eligibility

* 3. Does your organization provide substance abuse and/or mental health services at multiple facilities (i.e., different physical locations)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Confirmation of Survey Eligibility

* 4. At how many different sites do you provide mental health or substance abuse services? (By 'sites', we mean physical locations that deliver services.)

Mental Health and Substance Abuse Services Capacity Assessment

General Information

5. In addition to mental health and/or substance abuse services, which of the following services are provided by this facility? Check all that apply.

- Transitional services, such as discharge planning or aftercare/continuing care
- Case management services
- Family counseling
- Marital/couples counseling
- Child care for clients' children
- Assistance in obtaining social services (e.g., Medicaid, WIC)
- Employment counseling or training for clients
- Assistance in locating housing for clients
- Transportation assistance to treatment

6. For each of the following provider categories, please provide the number of full-time equivalent staff employed at this facility.

Psychiatrists

Nurse Practitioners /
Physician Assistants

Licensed clinical
psychologist, Licensed
Health Service Provider in
Psychology (HSPP)

Licensed social workers
and clinical social workers
(LSW, LCSW, LBSW)

Licensed Marriage and
Family Therapist(LMFT)
and LMFT Associates

Licensed addiction
counselors (LAC), LAC
Associate, and Licensed
Clinical Addiction
Counselors and LCAC
Associate

Certified peer recovery
coach

7. Does this facility use a sliding fee scale?

Yes

No

8. Does this facility offer treatment at no charge to clients who cannot afford to pay?

Yes

No

9. Does this facility limit the percentage of clients who are treated at no charge?

Yes

No

10. If an **uninsured individual** contacts this facility in need of services, what is the protocol?

11. Which of the following types of client payments or insurance are accepted by this facility for substance abuse or mental health treatment? Check all that apply.

	For Substance Abuse Treatment	For Mental Health Treatment
No payment accepted (free treatment for ALL clients)	<input type="checkbox"/>	<input type="checkbox"/>
Cash or self-payment	<input type="checkbox"/>	<input type="checkbox"/>
Medicare	<input type="checkbox"/>	<input type="checkbox"/>
Medicaid	<input type="checkbox"/>	<input type="checkbox"/>
State-financed health insurance plan other than Medicaid	<input type="checkbox"/>	<input type="checkbox"/>
Federal military insurance (e.g., TRICARE)	<input type="checkbox"/>	<input type="checkbox"/>
Private health insurance	<input type="checkbox"/>	<input type="checkbox"/>
Access To Recovery (ATR vouchers)	<input type="checkbox"/>	<input type="checkbox"/>
This facility does not offer these services.	<input type="checkbox"/>	<input type="checkbox"/>

Other (specify)

12. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Services

* 13. What types of services does your facility provide?

- Substance Abuse Only
- Substance Abuse and Dual Diagnosis Only
- Mental Health Only
- Mental Health and Dual Diagnosis Only
- Dual Diagnosis Only
- Substance Abuse, Mental Health, and Dual Diagnosis
- Substance Abuse and Mental Health Only

Substance Abuse Services

14. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a substance abuse treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

15. What factors determine programmatic eligibility for substance abuse services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

16. Share any comments or explanation necessary to clarify your responses to the questions above.

* 17. How does this facility treat opioid addiction? Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> This facility does not treat opioid addiction. | <input type="checkbox"/> This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.) |
| <input type="checkbox"/> This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP). | <input type="checkbox"/> This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician. |
| <input type="checkbox"/> This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction. | <input type="checkbox"/> This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.) |

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse Services

18. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse Services

This survey includes questions about a variety of types of substance abuse services, including:

- **Inpatient Substance Abuse Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Substance Abuse Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Substance Abuse Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient Substance Abuse Services

* 19. Does this facility provide inpatient (hospital-based) substance abuse services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient Substance Abuse Services

20. How many beds does this facility have for inpatient substance abuse services?

* 21. Which of the following inpatient substance abuse services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Other

22. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient substance abuse services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

23. What is the average number of clients who receive inpatient substance abuse services at this facility per month?

24. What is the maximum number of clients that could receive inpatient substance abuse services at this facility per month?

25. How far out does this facility typically schedule appointments for inpatient substance abuse services?

26. On a typical day, how many people are on the waitlist for receiving inpatient substance abuse services at this facility? (Write 'N/A' if you do not keep a waitlist.)

27. What is the average length of time (in days) that a client would receive inpatient substance abuse services at this facility? If it is easier to use another unit of time, please specify.

28. What percentage of your clients receiving inpatient substance abuse services are enrolled in Medicaid or HIP?

29. What percentage of your clients receiving inpatient substance abuse services receive treatment free of charge?

30. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Residential Substance Abuse Services

* 31. Does this facility provide residential (non-hospital) substance abuse services?

Yes

No

Residential Substance Abuse Services

32. How many beds does this facility have for residential (non-hospital) substance abuse services?

* 33. Which of the following residential substance abuse services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Other

34. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential substance abuse services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

35. What is the average number of clients who receive residential substance abuse services at this facility per month?

36. What is the maximum number of clients that could receive residential substance abuse services at this facility per month?

37. How far out does this facility typically schedule appointments for residential substance abuse services?

38. How many people are currently on the waitlist for receiving residential substance abuse services at this facility? (Write 'N/A' if you do not keep a waitlist.)

39. What is the average length of time that a client would receive residential substance abuse services at this facility?

40. What percentage of your clients receiving residential services are enrolled in Medicaid or HIP?

41. What percentage of your clients receiving residential substance abuse services receive treatment free of charge?

42. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Substance Abuse Services

* 43. Does this facility provide outpatient substance abuse services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Substance Abuse Services

* 44. Which of the following outpatient substance abuse services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Other

45. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient substance abuse services?

- Over capacity
- At capacity
- Slightly below capacity
- Significantly under capacity

46. What is the average number of clients who receive outpatient substance abuse services at this facility per month?

47. What is the maximum number of clients that could receive outpatient substance abuse services at this facility per month?

48. How far out does this facility typically schedule appointments for outpatient substance abuse services?

49. How many people are currently on the waitlist for receiving outpatient substance abuse services at this facility? (Write 'N/A' if you do not keep a waitlist.)

50. What is the average length of time (in days) that a client would receive outpatient substance abuse services at this facility? If it is easier to use another unit of time, please specify.

51. What percentage of your clients receiving outpatient services are enrolled in Medicaid or HIP?

52. What percentage of your clients receiving outpatient substance abuse services receive treatment free of charge?

53. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing

* 54. Does this facility provide recovery housing substance abuse services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing

55. How many beds does this facility have for recovery housing substance abuse services?

56. Which of the following recovery housing substance abuse services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Wrap-around services (including education, employment assistance)

Other

57. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing substance abuse services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

58. What is the average number of clients who receive recovery housing substance abuse services at this facility per month?

59. What is the maximum number of clients that could receive recovery housing substance abuse services at this facility per month?

60. How far out does this facility typically schedule appointments for recovery housing substance abuse services?

61. How many people are currently on the waitlist for receiving recovery housing substance abuse services at this facility? (Write 'N/A' if you do not keep a waitlist.)

62. What is the average length of time (in days) that a client would receive recovery housing substance abuse services at this facility? If it is easier to use another unit of time, please specify.

63. What percentage of your clients receiving recovery housing services are enrolled in Medicaid or HIP?

64. What percentage of your clients receiving recovery housing substance abuse services receive treatment free of charge?

65. Share any comments or explanation necessary to clarify your responses to the questions above.

This survey includes questions about a variety of types of mental health services, including:

- **Inpatient Mental Health Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Mental Health Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Mental Health Services:** services that allow patients to return home

Mental Health and Substance Abuse Services Capacity Assessment

Mental Health Services

66. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a mental health treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

67. What factors determine programmatic eligibility for mental health services (e.g., home address/geographic limitations, factors related to needs, referral sources, current/prior involvement with the agency, etc.)?

68. Share any comments or explanation necessary to clarify your responses to the questions above.

* 69. Does this facility provide inpatient (hospital-based) mental health services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient Mental Health Services

70. How many beds does this facility have for inpatient mental health services?

* 71. Which of the following inpatient mental health services are offered by this facility?

Psychiatric medication management

Mental health counseling

Other

72. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient mental health services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

73. What is the average number of clients who receive inpatient mental health services at this facility per month?

74. What is the maximum number of clients that could receive inpatient mental health services at this facility per month?

75. How far out does this facility typically schedule appointments for inpatient mental health services?

76. How many people are currently on the waitlist for receiving inpatient mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

77. What is the average length of time (in days) that a client would receive inpatient mental health services at this facility? If it is easier to use another unit of time, please specify.

78. What percentage of your clients receiving inpatient mental health services are enrolled in Medicaid or HIP?

79. What percentage of your clients receiving inpatient mental health services receive treatment free of charge?

80. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Residential Mental Health Services

* 81. Does this facility provide residential (non-hospital) mental health services?

Yes

No

Residential Mental Health Services

82. How many beds does this facility have for residential (non-hospital) mental health services?

* 83. Which of the following residential mental health services are offered by this facility?

Psychiatric medication management

Mental health counseling

Other

84. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential mental health services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

85. What is the average number of clients who receive residential mental health services at this facility per month?

86. What is the maximum number of clients that could receive residential mental health services at this facility per month?

87. How far out does this facility typically schedule appointments for residential mental health services?

88. How many people are currently on the waitlist for receiving residential mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

89. What is the average length of time (in days) that a client would receive residential mental health services at this facility? If it is easier to use another unit of time, please specify.

90. What percentage of your clients receiving residential mental health services are enrolled in Medicaid or HIP?

91. What percentage of your clients receiving residential mental health services receive treatment free of charge?

92. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Mental Health Services

* 93. Does this facility provide outpatient mental health services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Mental Health Services

* 94. Which of the following outpatient mental health services are offered by this facility?

Psychiatric medication management

Mental health counseling

Other

95. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient mental health services?

- Over capacity
- At capacity
- Slightly below capacity
- Significantly under capacity

96. What is the average number of clients who receive outpatient mental health services at this facility per month?

97. What is the maximum number of clients that could receive outpatient mental health services at this facility per month?

98. How far out does this facility typically schedule appointments for outpatient mental health services?

99. How many people are currently on the waitlist for receiving outpatient mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

100. What is the average length of time (in days) that a client would receive outpatient mental health services at this facility? If it is easier to use another unit of time, please specify.

101. What percentage of your clients receiving outpatient mental health services are enrolled in Medicaid or HIP?

102. What percentage of your clients receiving outpatient mental health services receive treatment free of charge?

103. Share any comments or explanation necessary to clarify your responses to the questions above.

Dual Diagnosis Services

104. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a dual diagnosis treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

105. What factors determine programmatic eligibility for dual diagnosis services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

106. Share any comments or explanation necessary to clarify your responses to the questions above.

* 107. How does this facility treat opioid addiction? Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> This facility does not treat opioid addiction. | <input type="checkbox"/> This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.) |
| <input type="checkbox"/> This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP). | <input type="checkbox"/> This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician. |
| <input type="checkbox"/> This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction. | <input type="checkbox"/> This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.) |

Mental Health and Substance Abuse Services Capacity Assessment

Dual Diagnosis Services

108. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Dual Diagnosis Services

This survey includes questions about a variety of types of dual diagnosis services, including:

- **Inpatient Dual Diagnosis Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Dual Diagnosis Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Dual Diagnosis Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient Dual Diagnosis Services

* 109. Does this facility provide inpatient (hospital-based) dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient Dual Diagnosis Services

110. How many beds does this facility have for inpatient dual diagnosis services?

* 111. Which of the following inpatient dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

112. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient dual diagnosis services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

113. What is the average number of clients who receive inpatient dual diagnosis services at this facility per month?

114. What is the maximum number of clients that could receive inpatient dual diagnosis services at this facility per month?

115. How far out does this facility typically schedule appointments for inpatient dual diagnosis services?

116. On a typical day, how many people are on the waitlist for receiving inpatient dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

117. What is the average length of time (in days) that a client would receive inpatient dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

118. What percentage of your clients receiving inpatient dual diagnosis services are enrolled in Medicaid or HIP?

119. What percentage of your clients receiving inpatient dual diagnosis services receive treatment free of charge?

120. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Residential Dual Diagnosis Services

* 121. Does this facility provide residential (non-hospital) dual diagnosis services?

Yes

No

Residential Dual Diagnosis Services

122. How many beds does this facility have for residential (non-hospital) dual diagnosis services?

* 123. Which of the following residential dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

124. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential dual diagnosis services?

- Over capacity
- At capacity
- Slightly below capacity
- Significantly under capacity

125. What is the average number of clients who receive residential dual diagnosis services at this facility per month?

126. What is the maximum number of clients that could receive residential substance abuse services at this facility per month?

127. How far out does this facility typically schedule appointments for residential dual diagnosis services?

128. How many people are currently on the waitlist for receiving residential dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

129. What is the average length of time that a client would receive residential dual diagnosis services at this facility?

130. What percentage of your clients receiving residential dual diagnosis services are enrolled in Medicaid or HIP?

131. What percentage of your clients receiving residential dual diagnosis services receive treatment free of charge?

132. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Dual Diagnosis Services

* 133. Does this facility provide outpatient dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient Dual Diagnosis Services

* 134. Which of the following outpatient dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

135. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient dual diagnosis services?

- Over capacity
- At capacity
- Slightly below capacity
- Significantly under capacity

136. What is the average number of clients who receive outpatient dual diagnosis services at this facility per month?

137. What is the maximum number of clients that could receive outpatient dual diagnosis services at this facility per month?

138. How far out does this facility typically schedule appointments for outpatient dual diagnosis services?

139. How many people are currently on the waitlist for receiving outpatient dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

140. What is the average length of time (in days) that a client would receive outpatient dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

141. What percentage of your clients receiving outpatient dual diagnosis services are enrolled in Medicaid or HIP?

142. What percentage of your clients receiving outpatient dual diagnosis services receive treatment free of charge?

143. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing Dual Diagnosis Services

* 144. Does this facility provide recovery housing dual diagnosis services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing Dual Diagnosis Services

145. How many beds does this facility have for recovery housing dual diagnosis services?

146. Which of the following recovery housing dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Wrap-around services (including education, employment assistance)
- Other

147. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing dual diagnosis services?

- Over capacity
- At capacity
- Slightly below capacity
- Significantly under capacity

148. What is the average number of clients who receive recovery housing dual diagnosis services at this facility per month?

149. What is the maximum number of clients that could receive recovery housing dual diagnosis services at this facility per month?

150. How far out does this facility typically schedule appointments for recovery housing dual diagnosis services?

151. How many people are currently on the waitlist for receiving recovery housing dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

152. What is the average length of time (in days) that a client would receive recovery housing dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

153. What percentage of your clients receiving recovery housing dual diagnosis services are enrolled in Medicaid or HIP?

154. What percentage of your clients receiving recovery housing dual diagnosis services receive treatment free of charge?

155. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Mental Health

156. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a substance abuse or mental health treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

157. What factors determine programmatic eligibility for substance abuse or mental health services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

158. Share any comments or explanation necessary to clarify your responses to the questions above.

* 159. How does this facility treat opioid addiction? Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> This facility does not treat opioid addiction. | <input type="checkbox"/> This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.) |
| <input type="checkbox"/> This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP). | <input type="checkbox"/> This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician. |
| <input type="checkbox"/> This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction. | <input type="checkbox"/> This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.) |

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Mental Health

160. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Mental Health

This survey includes questions about a variety of types of substance abuse and mental health services, including:

- **Inpatient Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/MH Services

* 161. Does this facility provide inpatient (hospital-based) substance abuse or mental health services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/MH Services

162. How many beds does this facility have for inpatient substance abuse or mental health services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Unduplicated Count of Available Inpatient Beds

* 163. Which of the following inpatient substance abuse or mental health services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

164. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient substance abuse or mental health services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

165. What is the average number of clients who receive inpatient substance abuse or mental health services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # of unduplicated clients per month

166. What is the maximum number of clients that could receive inpatient substance abuse or mental health services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving mental health services

Maximum # of unduplicated clients per month

167. How far out does this facility typically schedule appointments for inpatient substance abuse or mental health services?

Time to schedule for substance abuse services

Time to schedule for mental health services

168. On a typical day, how many people are on the waitlist for receiving inpatient substance abuse or mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

Unduplicated # on waitlist

169. What is the average length of time (in days) that a client would receive inpatient substance abuse or mental health services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

170. What percentage of your clients receiving inpatient substance abuse or mental health services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

171. What percentage of your clients receiving inpatient substance abuse or mental health services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

172. Share any comments or explanation necessary to clarify your responses to the questions above.

Residential SA/MH Services

* 173. Does this facility provide residential (non-hospital) substance abuse or mental health services?

- Yes
 No

Mental Health and Substance Abuse Services Capacity Assessment

Residential SA/MH Services

174. How many beds does this facility have for residential substance abuse or mental health services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Unduplicated Count of Available Inpatient Beds

* 175. Which of the following residential substance abuse or mental health services are offered by this facility?

- Medication-assisted treatment
 Substance abuse counseling
 12-step facilitation
 Psychiatric medication management
 Mental health counseling
 Other

176. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential substance abuse or mental health services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

177. What is the average number of clients who receive residential substance abuse or mental health services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # of unduplicated clients per month

178. What is the maximum number of clients that could receive residential substance abuse or mental health services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving mental health services

Maximum # of unduplicated clients per month

179. How far out does this facility typically schedule appointments for residential substance abuse or mental health services?

Time to schedule for substance abuse services

Time to schedule for mental health services

180. On a typical day, how many people are on the waitlist for receiving residential substance abuse or mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

Unduplicated # on waitlist

181. What is the average length of time (in days) that a client would receive residential substance abuse or mental health services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

182. What percentage of your clients receiving residential substance abuse or mental health services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

183. What percentage of your clients receiving residential substance abuse or mental health services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

184. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient SAMH Services

* 185. Does this facility provide outpatient substance abuse or mental health services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient SAMH Services

186. How many beds does this facility have for outpatient substance abuse or mental health services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Unduplicated Count of Available Inpatient Beds

* 187. Which of the following outpatient substance abuse or mental health services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

188. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient substance abuse or mental health services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

189. What is the average number of clients who receive outpatient substance abuse or mental health services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # of unduplicated clients per month

190. What is the maximum number of clients that could receive outpatient substance abuse or mental health services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving mental health services

Maximum # of unduplicated clients per month

191. How far out does this facility typically schedule appointments for outpatient substance abuse or mental health services?

Time to schedule for substance abuse services

Time to schedule for mental health services

192. On a typical day, how many people are on the waitlist for receiving outpatient substance abuse or mental health services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

Unduplicated # on waitlist

193. What is the average length of time (in days) that a client would receive outpatient substance abuse or mental health services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

194. What percentage of your clients receiving outpatient substance abuse or mental health services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

195. What percentage of your clients receiving outpatient substance abuse or mental health services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

196. Share any comments or explanation necessary to clarify your responses to the questions above.

Recovery Housing SA/MH Services

* 197. Does this facility provide recovery housing substance abuse services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing SA/MH Services

198. How many beds does this facility have for recovery housing substance abuse services?

199. Which of the following recovery housing substance abuse services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Wrap-around services (including education, employment assistance)

Other

200. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing substance abuse services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

201. What is the average number of clients who receive recovery housing substance abuse services at this facility per month?

202. What is the maximum number of clients that could receive recovery housing substance abuse services at this facility per month?

203. How far out does this facility typically schedule appointments for recovery housing substance abuse services?

204. How many people are currently on the waitlist for receiving recovery housing substance abuse services at this facility? (Write 'N/A' if you do not keep a waitlist.)

205. What is the average length of time (in days) that a client would receive recovery housing substance abuse services at this facility? If it is easier to use another unit of time, please specify.

206. What percentage of your clients receiving recovery housing substance abuse services are enrolled in Medicaid or HIP?

207. What percentage of your clients receiving recovery housing substance abuse services receive treatment free of charge?

208. Share any comments or explanation necessary to clarify your responses to the questions above.

209. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a substance abuse or dual diagnosis treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

210. What factors determine programmatic eligibility for substance abuse or dual diagnosis services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

211. Share any comments or explanation necessary to clarify your responses to the questions above.

* 212. How does this facility treat opioid addiction? Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> This facility does not treat opioid addiction. | <input type="checkbox"/> This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.) |
| <input type="checkbox"/> This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP). | <input type="checkbox"/> This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician. |
| <input type="checkbox"/> This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction. | <input type="checkbox"/> This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.) |

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Dual Diagnosis

213. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Dual Diagnosis

This survey includes questions about a variety of types of substance abuse and dual diagnosis services, including:

- **Inpatient Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/DD Services

* 214. Does this facility provide inpatient (hospital-based) substance abuse or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/DD Services

215. How many beds does this facility have for inpatient substance abuse or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 216. Which of the following inpatient substance abuse or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

217. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient substance abuse or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

218. What is the average number of clients who receive inpatient substance abuse or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

219. What is the maximum number of clients that could receive inpatient substance abuse or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

220. How far out does this facility typically schedule appointments for inpatient substance abuse or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for dual diagnosis services

221. On a typical day, how many people are on the waitlist for receiving inpatient substance abuse or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

222. What is the average length of time (in days) that a client would receive inpatient substance abuse or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of dual diagnosis services

223. What percentage of your clients receiving inpatient substance abuse or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of dual diagnosis clients

224. What percentage of your clients receiving inpatient substance abuse or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of dual diagnosis clients

225. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Residential SA/DD Services

* 226. Does this facility provide residential (non-hospital) substance abuse or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Residential SA/DD Services

227. How many beds does this facility have for residential substance abuse or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 228. Which of the following residential substance abuse or dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

229. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential substance abuse or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

230. What is the average number of clients who receive residential substance abuse or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

231. What is the maximum number of clients that could receive residential substance abuse or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

232. How far out does this facility typically schedule appointments for residential substance abuse or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for dual diagnosis services

233. On a typical day, how many people are on the waitlist for receiving residential substance abuse or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

234. What is the average length of time (in days) that a client would receive residential substance abuse or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of dual diagnosis services

235. What percentage of your clients receiving residential substance abuse or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of dual diagnosis clients

236. What percentage of your clients receiving residential substance abuse or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of dual diagnosis clients

237. Share any comments or explanation necessary to clarify your responses to the questions above.

Outpatient SA/DD Services

* 238. Does this facility provide outpatient substance abuse or dual diagnosis services?

- Yes
 No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient SA/DD Services

239. How many beds does this facility have for outpatient substance abuse or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 240. Which of the following outpatient substance abuse or dual diagnosis services are offered by this facility?

- Medication-assisted treatment
 Substance abuse counseling
 12-step facilitation
 Psychiatric medication management
 Mental health counseling
 Other

241. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient substance abuse or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

242. What is the average number of clients who receive outpatient substance abuse or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

243. What is the maximum number of clients that could receive outpatient substance abuse or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

244. How far out does this facility typically schedule appointments for outpatient substance abuse or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for dual diagnosis services

245. On a typical day, how many people are on the waitlist for receiving outpatient substance abuse or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

246. What is the average length of time (in days) that a client would receive outpatient substance abuse or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of dual diagnosis services

247. What percentage of your clients receiving outpatient substance abuse or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of dual diagnosis clients

248. What percentage of your clients receiving outpatient substance abuse or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of dual diagnosis clients

249. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing SA/DD Services

* 250. Does this facility provide recovery housing substance abuse or dual diagnosis services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing SA/DD Services

251. How many beds does this facility have for recovery housing substance abuse or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 252. Which of the following recovery housing substance abuse or dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Wrap-around services (including education, employment assistance)
- Other

253. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing substance abuse or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

254. What is the average number of clients who receive recovery housing substance abuse or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

255. What is the maximum number of clients that could receive recovery housing substance abuse or dual diagnosis services at this facility per month?

Maximum # of clients
receiving substance abuse
services

Maximum # receiving dual
diagnosis services

Maximum # of
unduplicated clients per
month

256. How far out does this facility typically schedule appointments for recovery housing substance abuse or dual diagnosis services?

Time to schedule for
substance abuse services

Time to schedule for dual
diagnosis services

257. On a typical day, how many people are on the waitlist for receiving recovery housing substance abuse or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance
abuse services

on waitlist for dual
diagnosis services

Unduplicated # on waitlist

258. What is the average length of time (in days) that a client would receive recovery housing substance abuse or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance
abuse services

Avg length of dual
diagnosis services

259. What percentage of your clients receiving recovery housing substance abuse or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse
clients

% of dual diagnosis clients

260. What percentage of your clients receiving recovery housing substance abuse or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of dual diagnosis clients

261. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Mental Health/Dual Diagnosis

262. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a mental health or dual diagnosis treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

263. What factors determine programmatic eligibility for mental health or dual diagnosis services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

264. Share any comments or explanation necessary to clarify your responses to the questions above.

* 265. How does this facility treat opioid addiction? Check all that apply.

- This facility does not treat opioid addiction.
- This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP).
- This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction.
- This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.)
- This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician.
- This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.)

Mental Health and Substance Abuse Services Capacity Assessment

Mental Health/Dual Diagnosis

266. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Mental Health/Dual Diagnosis

This survey includes questions about a variety of types of mental health and dual diagnosis services, including:

- **Inpatient Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient MH/DD Services

* 267. Does this facility provide inpatient (hospital-based) mental health or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient MH/DD Services

268. How many beds does this facility have for inpatient mental health or dual diagnosis services?

Eligible for Mental Health
Services

Eligible for Dual Diagnosis
Services

Unduplicated Count of
Available Inpatient Beds

* 269. Which of the following inpatient mental health or dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

270. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient mental health or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

271. What is the average number of clients who receive inpatient mental health or dual diagnosis services at this facility per month?

Average # who receive mental health services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

272. What is the maximum number of clients that could receive inpatient mental health or dual diagnosis services at this facility per month?

Maximum # of clients receiving mental health services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

273. How far out does this facility typically schedule appointments for inpatient mental health or dual diagnosis services?

Time to schedule for mental health services

Time to schedule for dual diagnosis services

274. On a typical day, how many people are on the waitlist for receiving inpatient mental health or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for mental health services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

275. What is the average length of time (in days) that a client would receive inpatient mental health or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of mental health services

Avg length of dual diagnosis services

276. What percentage of your clients receiving inpatient mental health or dual diagnosis services are enrolled in Medicaid or HIP?

% of mental health clients

% of dual diagnosis clients

277. What percentage of your clients receiving inpatient mental health or dual diagnosis services receive treatment free of charge?

% of mental health clients

% of dual diagnosis clients

278. Share any comments or explanation necessary to clarify your responses to the questions above.

* 279. Does this facility provide residential (non-hospital) mental health or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Residential MH/DD Services

280. How many beds does this facility have for residential mental health or dual diagnosis services?

Eligible for Mental Health Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 281. Which of the following residential mental health or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

282. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential mental health or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

283. What is the average number of clients who receive residential mental health or dual diagnosis services at this facility per month?

Average # who receive
mental health services

Average # who receive
dual diagnosis services

Average # of unduplicated
clients per month

284. What is the maximum number of clients that could receive residential mental health or dual diagnosis services at this facility per month?

Maximum # of clients
receiving mental health
services

Maximum # receiving dual
diagnosis services

Maximum # of
unduplicated clients per
month

285. How far out does this facility typically schedule appointments for residential mental health or dual diagnosis services?

Time to schedule for
mental health services

Time to schedule for dual
diagnosis services

286. On a typical day, how many people are on the waitlist for receiving residential mental health or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for mental
health services

on waitlist for dual
diagnosis services

Unduplicated # on waitlist

287. What is the average length of time (in days) that a client would receive residential mental health or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of mental
health services

Avg length of dual
diagnosis services

288. What percentage of your clients receiving residential mental health or dual diagnosis services are enrolled in Medicaid or HIP?

% of mental health clients

% of dual diagnosis clients

289. What percentage of your clients receiving residential mental health or dual diagnosis services receive treatment free of charge?

% of mental health clients

% of dual diagnosis clients

290. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient MH/DD Services

* 291. Does this facility provide outpatient mental health or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient MH/DD Services

292. How many beds does this facility have for outpatient mental health or dual diagnosis services?

Eligible for Mental Health Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 293. Which of the following outpatient mental health or dual diagnosis services are offered by this facility?

- Medication-assisted treatment
- Substance abuse counseling
- 12-step facilitation
- Psychiatric medication management
- Mental health counseling
- Other

294. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient mental health or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

295. What is the average number of clients who receive outpatient mental health or dual diagnosis services at this facility per month?

Average # who receive mental health services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

296. What is the maximum number of clients that could receive outpatient mental health or dual diagnosis services at this facility per month?

Maximum # of clients receiving mental health services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

297. How far out does this facility typically schedule appointments for outpatient mental health or dual diagnosis services?

Time to schedule for mental health services

Time to schedule for dual diagnosis services

298. On a typical day, how many people are on the waitlist for receiving outpatient mental health or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for mental health services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

299. What is the average length of time (in days) that a client would receive outpatient mental health or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of mental health services

Avg length of dual diagnosis services

300. What percentage of your clients receiving outpatient mental health or dual diagnosis services are enrolled in Medicaid or HIP?

% of mental health clients

% of dual diagnosis clients

301. What percentage of your clients receiving outpatient mental health or dual diagnosis services receive treatment free of charge?

% of mental health clients

% of dual diagnosis clients

302. Share any comments or explanation necessary to clarify your responses to the questions above.

* 303. Does this facility provide recovery housing dual diagnosis services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing MH/DD Services

304. How many beds does this facility have for recovery housing dual diagnosis services?

305. Which of the following recovery housing dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Wrap-around services (including education, employment assistance)

Other

306. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing dual diagnosis services?

Over capacity

At capacity

Slightly below capacity

Significantly under capacity

307. What is the average number of clients who receive recovery housing dual diagnosis services at this facility per month?

308. What is the maximum number of clients that could receive recovery housing dual diagnosis services at this facility per month?

309. How far out does this facility typically schedule appointments for recovery housing dual diagnosis services?

310. How many people are currently on the waitlist for receiving recovery housing dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

311. What is the average length of time (in days) that a client would receive recovery housing dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

312. What percentage of your clients receiving recovery housing dual diagnosis services are enrolled in Medicaid or HIP?

313. What percentage of your clients receiving recovery housing dual diagnosis services receive treatment free of charge?

314. Share any comments or explanation necessary to clarify your responses to the questions above.

315. Many facilities have clients in one or more of the following categories. For which client categories does the facility offer a substance abuse, mental health, or dual diagnosis treatment program or group **specifically tailored** for clients in that category? If this facility treats clients in any of these categories but does not have a specifically tailored program or group for them, do not mark the box for that category.

- | | |
|---|--|
| <input type="checkbox"/> Adolescents | <input type="checkbox"/> Clients who have engaged with the criminal justice system/have a criminal history |
| <input type="checkbox"/> Young adults | <input type="checkbox"/> Clients with a history of sexual offense |
| <input type="checkbox"/> Adult women | <input type="checkbox"/> Clients with co-occurring mental and substance use disorders |
| <input type="checkbox"/> Adult men | <input type="checkbox"/> Clients with HIV or AIDS |
| <input type="checkbox"/> Pregnant/postpartum women | <input type="checkbox"/> Clients who have experienced sexual abuse |
| <input type="checkbox"/> Seniors or older adults | <input type="checkbox"/> Clients who have experienced intimate partner violence, domestic violence |
| <input type="checkbox"/> Lesbian, gay, bisexual, transgender (LGBT) clients | <input type="checkbox"/> Clients who have experienced trauma |
| <input type="checkbox"/> Veterans | <input type="checkbox"/> No specifically tailored programs or groups are offered |
| <input type="checkbox"/> Specifically, tailored programs or groups for other types of clients (specify) | |

316. What factors determine programmatic eligibility for substance abuse, mental health, or dual diagnosis services (e.g., factors related to needs, referral sources, home address/geographic limitations, current/prior involvement with the agency, etc.)?

317. Share any comments or explanation necessary to clarify your responses to the questions above.

* 318. How does this facility treat opioid addiction? Check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> This facility does not treat opioid addiction. | <input type="checkbox"/> This facility accepts clients who are on methadone, buprenorphine, and/or naltrexone (Vivitrol) maintenance or treatment, but these medications originate from or are prescribed by another entity. (The medications may or may not be stored/delivered/monitored onsite.) |
| <input type="checkbox"/> This facility uses methadone or buprenorphine for pain management, emergency cases, or research purposes. It is NOT a federally certified Opioid Treatment Program (OTP). | <input type="checkbox"/> This facility prescribes and/or administers buprenorphine and/or naltrexone (Vivitrol). This facility is NOT a federally certified Opioid Treatment Program (OTP). Buprenorphine is authorized through a DATA 2000 waived physician. |
| <input type="checkbox"/> This facility treats opioid addiction, but it does not use methadone, buprenorphine, and/or naltrexone (Vivitrol) to treat opioid addiction, nor does it accept clients using those medications to treat opioid addiction. | <input type="checkbox"/> This facility administers and/or dispenses methadone, buprenorphine, and/or naltrexone (Vivitrol) as a federally certified Opioid Treatment Program (OTP). A DATA 2000 waived physician may or may not also be onsite. (While most OTPs use methadone, some only use buprenorphine.) |

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Mental Health/Dual Diagnosis

319. If this facility administers medication to treat opioid use disorder, what percentage of clients with opioid addiction are currently receiving methadone, buprenorphine, or some extended-release, injectable naltrexone (Vivitrol)?

Mental Health and Substance Abuse Services Capacity Assessment

Substance Abuse/Mental Health/Dual Diagnosis

This survey includes questions about a variety of types of substance abuse, mental health, and dual diagnosis services, including:

- **Inpatient Services:** services provided in a treatment facility or hospital setting and require patients to live at the facility
- **Residential Services:** services provided in a non-hospital setting and require patients to live at the facility
- **Outpatient Services:** services that allow patients to return home
- **Recovery Housing:** living environments that provide support for individuals in recovery (often known as halfway housing or sober living)

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/MH/DD Services

* 320. Does this facility provide inpatient (hospital-based) substance abuse, mental health, or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Inpatient SA/MH/DD Services

321. How many beds does this facility have for inpatient substance abuse, mental health, or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 322. Which of the following inpatient substance abuse, mental health, or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

323. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for inpatient substance abuse, mental health, or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

324. What is the average number of clients who receive inpatient substance abuse, mental health, or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

325. What is the maximum number of clients that could receive inpatient substance abuse, mental health, or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # of clients receiving mental health services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

326. How far out does this facility typically schedule appointments for inpatient substance abuse, mental health, or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for mental health services

Time to schedule for dual diagnosis services

327. On a typical day, how many people are on the waitlist for receiving inpatient substance abuse, mental health, or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

328. What is the average length of time (in days) that a client would receive inpatient substance abuse, mental health, or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

Avg length of dual diagnosis services

329. What percentage of your clients receiving inpatient substance abuse, mental health, or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

330. What percentage of your clients receiving inpatient substance abuse, mental health, or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

331. Share any comments or explanation necessary to clarify your responses to the questions above.

Residential SA/MH/DD Services

* 332. Does this facility provide residential (non-hospital) substance abuse, mental health, or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Residential SA/MH/DD Services

333. How many beds does this facility have for residential substance abuse, mental health, or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 334. Which of the following residential substance abuse, mental health, or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

335. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for residential substance abuse, mental health, or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

336. What is the average number of clients who receive residential substance abuse, mental health, or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

337. What is the maximum number of clients that could receive residential substance abuse, mental health, or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # of clients receiving mental health services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

338. How far out does this facility typically schedule appointments for residential substance abuse, mental health, or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for mental health services

Time to schedule for dual diagnosis services

339. On a typical day, how many people are on the waitlist for receiving residential substance abuse, mental health, or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

340. What is the average length of time (in days) that a client would receive residential substance abuse, mental health, or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

Avg length of dual diagnosis services

341. What percentage of your clients receiving residential substance abuse, mental health, or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

342. What percentage of your clients receiving residential substance abuse, mental health, or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

343. Share any comments or explanation necessary to clarify your responses to the questions above.

Outpatient SA/MH/DD Services

* 344. Does this facility provide outpatient substance abuse, mental health, or dual diagnosis services?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Outpatient SA/MH/DD Services

345. How many beds does this facility have for outpatient substance abuse, mental health, or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Mental Health Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 346. Which of the following outpatient substance abuse, mental health, or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Psychiatric medication management

Mental health counseling

Other

347. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for outpatient substance abuse, mental health, or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

348. What is the average number of clients who receive outpatient substance abuse, mental health, or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive mental health services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

349. What is the maximum number of clients that could receive outpatient substance abuse, mental health, or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # of clients receiving mental health services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

350. How far out does this facility typically schedule appointments for outpatient substance abuse, mental health, or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for mental health services

Time to schedule for dual diagnosis services

351. On a typical day, how many people are on the waitlist for receiving outpatient substance abuse, mental health, or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for mental health services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

352. What is the average length of time (in days) that a client would receive outpatient substance abuse, mental health, or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of mental health services

Avg length of dual diagnosis services

353. What percentage of your clients receiving outpatient substance abuse, mental health, or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

354. What percentage of your clients receiving outpatient substance abuse, mental health, or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of mental health clients

% of dual diagnosis clients

355. Share any comments or explanation necessary to clarify your responses to the questions above.

Recovery Housing SA/MH/DD Services

* 356. Does this facility provide recovery housing substance abuse or dual diagnosis services (also known as sober living, sober housing, or halfway housing)?

Yes

No

Mental Health and Substance Abuse Services Capacity Assessment

Recovery Housing SA/MH/DD Services

357. How many beds does this facility have for recovery housing substance abuse or dual diagnosis services?

Eligible for Substance Abuse Services

Eligible for Dual Diagnosis Services

Unduplicated Count of Available Inpatient Beds

* 358. Which of the following recovery housing substance abuse or dual diagnosis services are offered by this facility?

Medication-assisted treatment

Substance abuse counseling

12-step facilitation

Wrap-around services (including education, employment assistance)

Other

359. Over the past 30 days, how would you characterize the degree to which you are operating at capacity for recovery housing substance abuse or dual diagnosis services?

	Over capacity	At capacity	Slightly below capacity	Significantly under capacity
Substance Abuse Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dual Diagnosis Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

360. What is the average number of clients who receive recovery housing substance abuse or dual diagnosis services at this facility per month?

Average # who receive substance abuse services

Average # who receive dual diagnosis services

Average # of unduplicated clients per month

361. What is the maximum number of clients that could receive recovery housing substance abuse or dual diagnosis services at this facility per month?

Maximum # of clients receiving substance abuse services

Maximum # receiving dual diagnosis services

Maximum # of unduplicated clients per month

362. How far out does this facility typically schedule appointments for recovery housing substance abuse or dual diagnosis services?

Time to schedule for substance abuse services

Time to schedule for dual diagnosis services

363. On a typical day, how many people are on the waitlist for receiving recovery housing substance abuse or dual diagnosis services at this facility? (Write 'N/A' if you do not keep a waitlist.)

on waitlist for substance abuse services

on waitlist for dual diagnosis services

Unduplicated # on waitlist

364. What is the average length of time (in days) that a client would receive recovery housing substance abuse or dual diagnosis services at this facility? If it is easier to use another unit of time, please specify.

Avg length of substance abuse services

Avg length of dual diagnosis services

365. What percentage of your clients receiving recovery housing substance abuse or dual diagnosis services are enrolled in Medicaid or HIP?

% of substance abuse clients

% of dual diagnosis clients

366. What percentage of your clients receiving recovery housing substance abuse or dual diagnosis services receive treatment free of charge?

% of substance abuse clients

% of dual diagnosis clients

367. Share any comments or explanation necessary to clarify your responses to the questions above.

Mental Health and Substance Abuse Services Capacity Assessment

Open-Ended Questions

368. To what extent do you feel this facility has sufficient staff and other resources to meet the demand for individuals seeking substance abuse and mental health services at your facility?

369. What are your most significant challenges to effectively delivering substance abuse and mental health services to individuals in your facility?

Mental Health and Substance Abuse Services Capacity Assessment

End of Survey

Thank you for completing the survey! Your time and input are greatly appreciated.

Mental Health and Substance Abuse Services Capacity Assessment

Thank You - Next Steps

Thank you for providing your contact and organizational information. Someone from the research team will contact you to get more details about the substance abuse and/or mental health services provided at your facilities.

Mental Health and Substance Abuse Services Capacity Assessment

Thank you for your time in completing the survey.